Motorola

iDEN®

Digital Multi-Service Data-Capable Phone

*i*60*c* Phone User's Guide

NNTN4295A

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Read "Safety and General Information" on page 141 before using your *i*60*c* phone.

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DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)

Responsible Party Name: Motorola, Inc.
Address: 8000 West Sunrise Boulevard, Plantation, FL 33322 USA
Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: **i60c**
Model Number: **H59UAH6RR5AN**

Conforms to the following regulations:

FCC Part 15, subpart B
Class B Digital Device

Date: May 3rd, 2002

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help.

Introduction

Congratulations on purchasing your Motorola iDEN *i60c* multi-service, data-capable, digital, portable phone. Your *i*60*c* phone offers:

- **Phonebook —** Your consolidated Phonebook holds up to 250 entries and allows you to store multiple contact numbers for each person, offering you various ways to communicate with your business and personal contacts.
- **SIM Card** — Your phone's SIM card holds all entries stored in your Phonebook. In addition, you have a PIN (Personal Identification Number) to keep your information safe and secure.
- **Messages** — The Message Center allows you to manage and access your Voice Mail, Text Messages and Net Alert all from the same inbox.
- **Private and Group Calls** — You can use your phone as a two-way radio to communicate directly with business and personal contacts in your iDEN service area.
- **Fax and Data Transfer** — for circuit data faxes and file transfers. See "Using Your Phone as a Modem" on page 96.
- **Closed-Cover Features** — The control buttons enable you to use many of your *i*60*c* phone's features without opening the cover.
- **Customization** — Use the Settings feature to customize your *i*60*c* phone to meet your individual needs.
- **Speakerphone (Optional)** — You can enjoy hands-free communication at the touch of a button. Speakerphone is especially great for conference calls.

For more information on these and other features of the *i*60*c* phone, review this User's Guide. There is a Table of Contents in the front of the guide and an Index in the back of the guide to assist you in finding the specific information you want.

NOTE: Some features of your *i*60*c* phone are available only in the iDEN service area, and are indicated as such in this guide.

NOTE: This guide describes the features of the *i*60*c* phone as they were set up by Motorola. However, your carrier or your organization may have changed or added features. For more information, check with your carrier or your organization.

Driving Safety Tips

"Safety is your most important call!"

Your Motorola wireless telephone gives you the powerful ability to communicate by voice — almost anywhere, anytime, wherever wireless phone service is available and safe conditions allow. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. If you find it necessary to use your wireless phone while behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your Motorola wireless phone and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
2. When available, use a hands-free device. If possible, add an additional layer of convenience to your wireless phone with one of the many Motorola Original hands-free accessories available today.
3. Position your wireless phone within easy reach. Be able to access your wireless phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
4. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
5. If you receive an incoming call at an inconvenient time do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility — driving safely.
6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
7. Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations which have the potential to divert your attention away from the road.
8. Use your wireless phone to call for help. Dial 9-1-1 or other local emergency number in the case of fire, traffic accident or medical emergencies.[1]

9. Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.
10. Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.[1]

1. Wherever wireless phone service is available.

Getting Started

This section includes:

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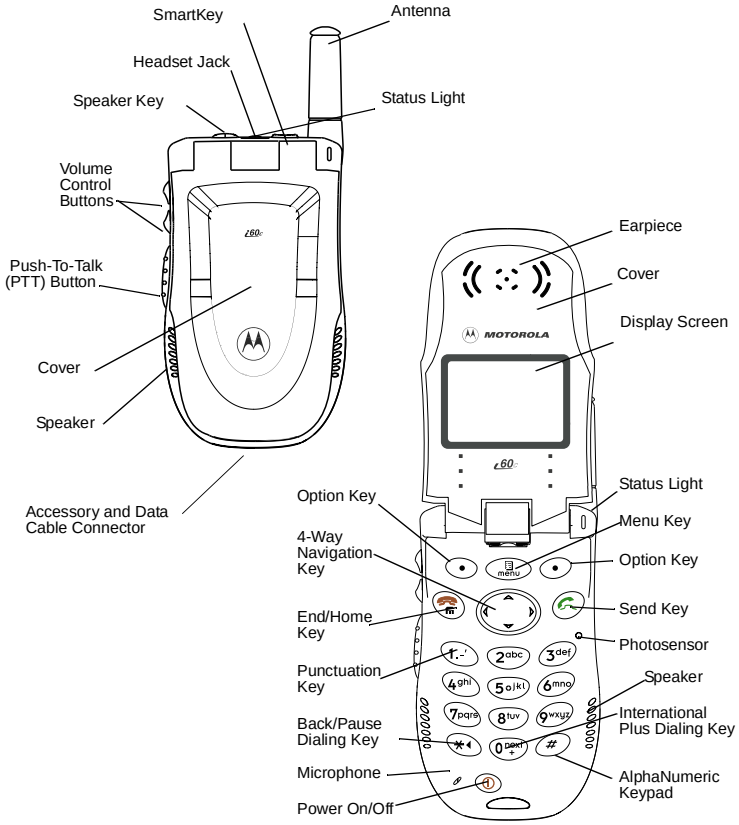
i60c Phone Features



Battery

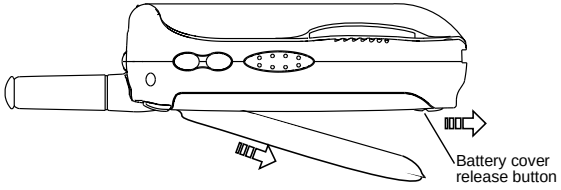
Your *i*60*c* phone comes with a Lithium Ion battery and charger. After attaching the battery, you must charge it before you use it for the first time. See "Charging Lithium Ion Batteries" on page 129 for the charging times for your phone's battery. The first time you charge your phone's battery, charge for 30 minutes more than the time shown on page 129. After the initial charging, the battery can be charged in the time shown on page 129.

Remove the battery from the protective plastic safety tray provided in the original packaging. When the battery is not attached to the phone, store it in the original tray.

NOTE: Use only the batteries approved for this product.

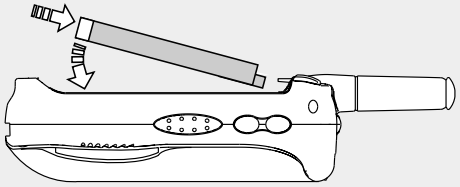
Attaching the Battery

1 Slide the battery cover release button away from the battery cover and remove the battery cover from the back of the phone.



TIP: **Holding the battery cover downward allows it to fall easily from the back of the phone without being pulled.**

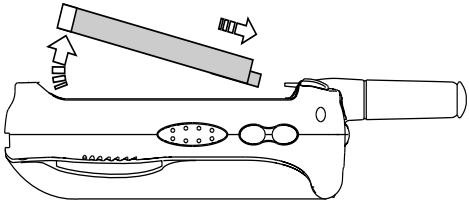
2 Insert the top of the battery into the battery area. Press the bottom of the battery to secure it.



3	Replace the battery cover and press it gently until you hear a click.

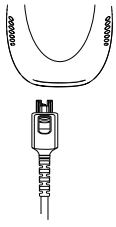
Detaching the Battery

1	Ensure that the phone is powered off before attempting to detach the battery.
2	Slide the battery cover release button away from the battery cover and remove the battery cover from the back of the phone.
3	Remove the battery by pushing the battery toward the antenna and lifting it out of the phone.



Charging the Battery

1	With your phone's display screen facing up, plug the charger's accessory connector into the left side of the accessory connector on the bottom of the phone.
2	If the charger has folding electrical prongs, flip open the prongs.
3	Plug the charger into an electrical outlet.



Battery Charging Status

The battery strength indicator icon found on your phone's display screen shows the amount of power in the battery.

When Using Phone

Icon Display				
Battery Strength	Low Battery	11% to 40%	41% to 70%	Fully Charged

A short, chirp-like sound indicates a low battery. The icon flashes to indicate that you have approximately five minutes of talk time remaining.

When Charging Battery

Icon Display	1 flashing bar	1 flashing bar, 1 continuous bar	1 flashing bar, 2 continuous bars	3 continuous bars
Battery Strength	Low Battery	31% to 60%	61% to 90%	Fully Charged

Turning Your *i*60*c* Phone On/Off

To power the phone on:

1	Open the phone cover.
2	For optimal signal strength, extend the antenna.
3	Press and hold ⏻ on the keypad until the status light glows red and a tone briefly sounds.

4	When the **Enter SIM PIN Code** screen displays, enter your SIM PIN. (For more information see "SIM Card Personal Identification Number (PIN)" on page 18.) **NOTE: The default SIM card PIN is 0000. It is recommended that you change your PIN to prevent fraudulent use of the SIM card (see "Changing the PIN" on page 20).**
5	Press ⊙ under OK. As your phone connects to the network, you will see a welcome message and a connecting message. When the **Ready** screen appears on the display, you are ready to use your *i*60*c* phone!

To power the phone off:

1	Press and hold ⏻ on the keypad until you see the message **Powering Off**.
2	Close the phone cover.
3	Push down the antenna.

Closed-Cover Features

You can use a variety of the *i*60*c* phone's features and functions while the phone cover is closed.

With the cover closed, you can:

- answer calls
- conduct calls with speakerphone on
- end calls
- place a call to the number of your most recent call
- send incoming calls to voice mail

- receive and dismiss call alerts, message notifications, and notification of missed calls
- adjust volume of speaker, ringer, and call alert notification

Enabling Security

To utilize browser functionality from your service provider, you must enable security the first time you power on your phone or within 20 days of first activation of your phone.

1	When you power on your phone for the first time, after the **Ready** screen appears, you will be prompted to select OK to update your browser info. **NOTE: If you press ⊙ under LATER, you will be prompted to enable security each time you power on your phone until you press ⊙ under OK. It is recommended that you do not choose LATER.**
2	Press ⊙ under OK.
3	You are prompted to enable security. Press ⊙ under YES. A series of screens display. If you subscribe to your service provider plan, your home page displays.
4	Press ☎ to return to the **Ready** screen.

Receiving Over-the-Air Programming

NOTE: This feature may not be offered by your service provider

If you have been set up to receive Over-the-Air Programming by your service provider, you will receive your Private ID and Talkgroup lists for Private Call use, and your Personal Telephone Number via a Net Alert message.

In order to receive your programming, you must have enabled security. Within 24 hours of enabling security, you will receive a Net Alert message containing your lists.

To accept your phone programming:

1	You will receive a Net Alert with the message **New Browser Message – Receive Programming Info**.
2	Press ⊙ under GOTO.
3	You are prompted to accept changes to your phonebook. Press ⊙ under OK.
4	A confirmation screen displays. Press ⊙ under OK.
5	You are prompted again to accept changes to your phonebook. Press ⊙ under OK.
6	A confirmation screen displays. Press ⊙ under OK.
7	Press ☎ to return to the **Ready** screen.

SIM Card

Your phone comes with a built-in level of security protection through the use of the SIM (Subscriber Identity Module) card. The SIM card stores all your Phonebook information. Since this information is stored on the SIM card, not in your phone itself, you can remove the information by removing the SIM card.

The SIM card is located in the SIM card holder on the back of the phone, underneath the battery. You can verify that the SIM card is in place by removing the battery and viewing the SIM card through the SIM card cover.

See “Inserting/Removing the SIM Card” on page 23 for information on locating the SIM card. If there is no SIM card in your phone, notify your sales representative.

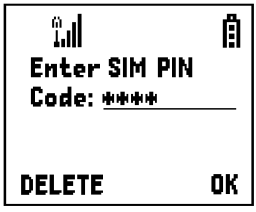
NOTE: Except for making emergency calls, your phone will not function without the SIM card.

SIM Card Personal Identification Number (PIN)

To prevent unauthorized use of your phone, your SIM card is protected by a PIN. Each time the phone is powered on, you must enter your PIN. You can change or disable your PIN if desired.

NOTE: Disabling your PIN enables anyone to use your phone. If you disable your PIN, you must still keep the SIM card in the phone to make calls.

Entering the PIN



Depending on your service provider, your phone may or may not require you to enter a SIM PIN when you first use your phone.

If your phone is set to require you to enter a PIN, your default PIN is 0000. It is recommended that you change your PIN to prevent fraudulent use of the SIM card (see "Changing the PIN" on page 20).

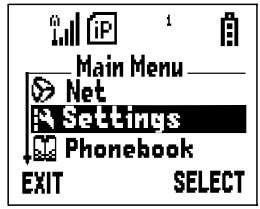
IMPORTANT:	**Incorrectly entering your PIN three times causes the SIM card to be blocked. To unblock your SIM card, you must contact your service provider. For more information, see "Unblocking the PIN" on page 21.**

1 From the **Enter SIM PIN Code** screen, enter your 4- to 8-digit PIN. An asterisk appears for each character entered.

NOTE: Other than emergency dialing, you will be unable to use any of the phone functions, including receiving phone calls, until you enter the PIN.

2 Press ⦿ under OK.

If you enter an incorrect PIN, the message **SIM PIN incorrect: Try again** appears on your phone's screen. After three consecutive incorrect attempts, the SIM card is blocked. Once blocked the phone does not allow you to enter your PIN again, even after powering the phone off and back on. If this happens, see "Unblocking the PIN" on page 21.

1	From the **Ready** screen, press menu and then press ⊙ to scroll to **Settings**. 
2	Press • under SELECT. The **Settings** screen displays.
3	Press ⊙ to scroll to **Security**. Press • under SELECT to access the **Security** screen.
4	At the **Security** screen, press ⊙ to scroll to **New Passwords**. Press • under SELECT to access the **New Passwords** screen.
5	At the **New Passwords** screen, press ⊙ to scroll to **SIM PIN** and press • under SELECT.
6	At the **Enter Old SIM PIN Code** screen, enter the current SIM PIN and press • under OK.
7	At the **Enter New SIM PIN Code** screen, enter the new 4- to 8-digit SIM PIN and press • under OK.
8	At the **Re-enter New SIM PIN Code** screen, re-enter the new SIM PIN to confirm, and press • under OK.

Unblocking the PIN

If you forget your PIN and unsuccessfully enter it three times, access to your phone will be blocked.

NOTE: Before you begin, obtain the PIN Unblocking Key (PUK) code from your service provider, then read and understand the PIN unblocking sequence. In entering the key press sequence, each key press must occur within 5 seconds of the prior key press.

IMPORTANT:	**If you unsuccessfully enter the PUK code ten times, the SIM card is permanently blocked and must be replaced. If this happens, all data will be lost. You will get a message to contact your service provider. If the SIM card is blocked, the *i*60*c* phone only allows outgoing Emergency calls.**

To unblock the PIN:

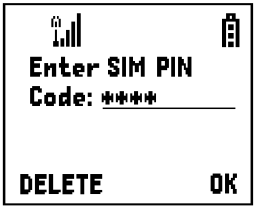
1	Press * * 0 next + 5 jkl .
2	Enter the PUK code.
3	Press .
4	Enter a new 4- to 8-digit SIM PIN and press .
5	Re-enter your SIM PIN and press . If you entered the codes properly, the **SIM Unlocked** screen displays.

Disabling/Enabling the PIN Requirement

When the PIN requirement is enabled, you are prompted to enter your PIN each time you turn on your phone. Until a valid PIN is entered, you can use the phone only to make emergency calls.

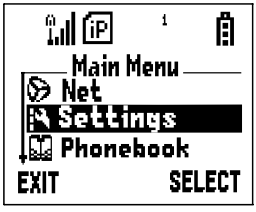
After the PIN is accepted, the phone registers on the network and the **Ready** screen displays.

When the PIN requirement is disabled, the phone can be used without entering a PIN.



IMPORTANT:	If you disable the PIN requirement, you remove protection of personal data on your SIM card. Anyone can then use your phone and access your personal data.

1 From the **Ready** screen, press menu and then press ⊙ to scroll to **Settings**.



2 Press • under SELECT. The **Settings** screen displays.

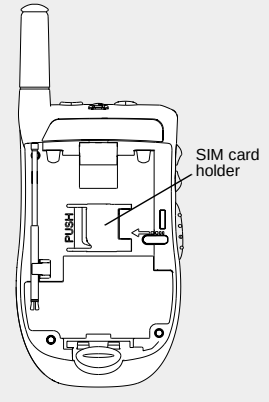
3	Press ◌ to scroll to **Security**. Press • under SELECT to access the **Security** screen.
4	At the **Security** screen, press ◌ to scroll to **SIM PIN**. Press • under SELECT to access the **SIM PIN** screen.
5	Press ◌ to scroll to **On** or **Off**. **On** enables the SIM PIN requirement; **Off** disables the SIM PIN requirement. Press • under SELECT.
6	At the **Verify SIM PIN Code** screen, enter the current SIM PIN and press • under OK.

Inserting/Removing the SIM Card

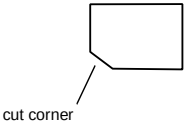
IMPORTANT:	**If you remove your SIM card and insert another SIM card into your phone, the following information is erased when you use the phone with the new SIM card:** • **Recent Calls list** • **call forwarding settings** • **Net Alerts** • **information stored in Memo** **All Phonebook information will remain stored on your original SIM card.** **Do not touch the gold-colored areas of the SIM card.** **To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.**

1 With the phone powered off, remove the battery cover and battery. See “Detaching the Battery” on page 14.

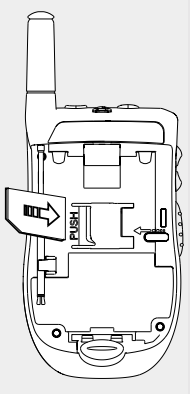
2 With the antenna facing away from you and the back of the phone exposed and facing up, locate the SIM card holder.



3 Hold the SIM card with the gold contact side facing down and the cut corner in the lower left. *Do not touch the gold-colored areas of the SIM card.*



4 Carefully slide the SIM card to the right and into the phone, until it lies flat in the SIM card holder.

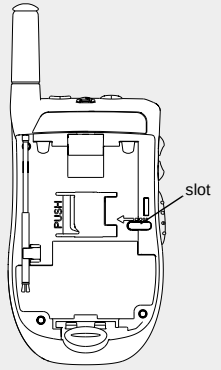


Removing SIM Card

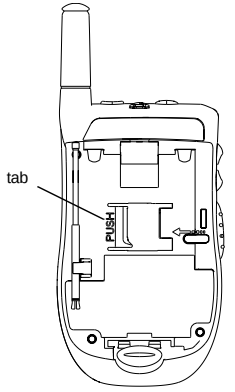
NOTE: To remove your SIM card, you will need a ballpoint pen.

1 With the phone powered off, remove the battery cover and battery. See “Detaching the Battery” on page 14.

2 With the antenna pointing away from you and the back of the phone exposed and facing up, insert the tip of a ballpoint pen into the slot to the right of the SIM card along the right edge of the SIM card.



3 Gently press the tab to the left of the SIM card. Hold this tab down.



4 While holding the tab down, slide the SIM card to the left by moving the ballpoint pen to the left within the slot.

5 When the ballpoint pen has moved the SIM card to the left as far as possible, *very carefully* lift the SIM card out of the phone. *Do not touch the gold-colored areas of the SIM card.*

NOTE: Protect the SIM card as you would any delicate object. When the SIM card is not in the phone, you should store it in something protective, such as a mailing envelope.

Keypad Lock

The *i*60*c* phone includes a Keypad Lock feature that enables you to quickly lock the phone's keys and buttons to avoid inadvertently pressing them.

Once Keypad Lock is activated, you can only perform the following tasks:

- Turn your phone on and off
- Unlock the keypad
- Receive incoming calls, messages, and alerts.

NOTE: You cannot place emergency calls using the keypad while Keypad Lock is activated.

To lock the phone's keypad:

Press menu *.

When you receive an incoming call, message or alert, Keypad Lock is temporarily disabled. You can respond to the incoming call, message, or alert.

When you have finished responding to the incoming call, message, or alert, press ☎ (if the phone cover is open) or ● (if the phone cover is closed) until you return to the idle screen. Once you return to the idle screen, Keypad Lock will automatically reactivate.

To unlock the phone's keypad:

Press menu *.

Status of Your *i*60*c* Phone

Your *i*60*c* phone has a status light on the top right side of the phone, near the cover hinge. The status light indicates the status of your connection.

Status Light Indicator	*i*60*c* Phone Status
Solid Red	Signing on to the network. Please wait.
Flashing Red	No service or out of coverage area.
Flashing Green	In service/Ready to use.
Solid Green	In use.

My Information

You can select **My Info** from the main menu to display or edit the following:

- Name — enter your name in this field.
- Private ID — your Private ID is displayed in this field. Your Private ID is the number that others use to contact you using Private calls.
- Phone Numbers of Lines 1 and 2 — your phone's numbers are displayed in these fields. You can edit the phone numbers displayed on the **My Information** screen, but this does not change your phone numbers.
- Carrier IP —this field display's your phone's carrier assigned IP address
- IP Addresses — these fields display the IP addresses you use to access the Internet with your phone.
- Circuit Data Number (Ckt) — your circuit data number is in this field.

Viewing/Editing My Information

1	From the **Ready** screen, press menu.
2	Press ◯ to scroll to **My Info**. Press • under SELECT. The **My Information** screen displays.

3	Use ⊙ to scroll through the fields.
4	To edit the displayed information, press • under CHANGE. Edit information as desired, and press • under OK to save the changes. To return to the **Ready** screen, press • under EXIT.

Using T9 Text Input

Your *i*60*c* phone has embedded software, called T9® Text Input, that makes typing on a phone keypad much like typing on a computer keyboard: it eliminates the traditional "multi-tap" method of text entry. As you type, you press only one key per letter. T9 Text Input matches your keystrokes to words in its linguistic database of approximately 60,000 words and proper names. You may also store additional words you frequently use in your own user database, which is incorporated into the T9 database.

T9 Text Input is available when you are typing information into your phone (for example, Phonebook or Datebook).

T9 Text Input Entry Modes

Four text entry modes are available in T9 Text Input: Alpha, Word, Symbols, and Numeric. When you are using T9 Text Input, an icon in the top right corner of your phone's display screen (next to the battery strength indicator icon) indicates the T9 Text Input entry mode you are using:.

Icon	T9 Entry Mode Name	Used For...
	Alpha	Standard "multi-tap" keypad text entry.
	Word	Entering words and punctuation with one key-press per character.
	Symbols	Entering punctuation and symbols such as "@" or "?".
	Numeric	Entering keypad numbers.

You can select your text entry mode from a menu available whenever the phone is displaying a screen that requires you to enter text (for example, the **Name** screen or **Title** screen).

To choose a text entry mode:

1	From any screen that requires text input, press menu to access the **Entry Method** menu. A check mark appears next to the current text entry mode. When you access a Phonebook or Datebook screen that requires text input, the default text entry mode is Alpha.
2	Press ⊕ to scroll to the T9 text entry mode you want to use.
3	Press • under SELECT. The phone returns to the text entry screen. The text entry mode you selected is now active.

Using Alpha Mode

To enter text while in Alpha text entry mode to enter letters, numbers, and symbols:

- Press any button on the alphanumeric keypad to enter the letters, numbers, and symbols on that key.
- Type a letter then press ⊕ to activate Caps Lock or type a letter then press ⊕ to deactivate Caps Lock.
- Pause briefly to leave the currently displayed character in place and move on to the next place in the text entry field.
- Press ⊕ to create a space in the text entry field.
- Press • under DELETE to delete one character. Press and hold • under DELETE to delete an entire entry.

Using Word Mode

In Word mode, T9 Text Input analyzes the letters on the keypad button you press and arranges them to create words. As you type, T9 Text Input matches your keystrokes to words in its database and will display the most commonly used matching word.

Special Key Functions

Some of your phone's keys assume different functions while in T9 Text Input Word mode.

Backspace and Erase	Press ⊙ under DELETE once to backspace or to erase a single character. Press and hold ⊙ under DELETE to erase the entire text entry field.
Space	Press 0 once to accept a word and insert a space when entering text.
Next Word in Database	If the displayed word is not the word you want to enter, you can display other words. Press 0 next to display more words in the database that match the keystroke sequence you entered.
Shift and Caps Lock	Press # to make the next letter typed uppercase (Shift), to make all subsequent letters types uppercase (Caps Lock), or to go back to lowercase letters. These icons appear in the top row of your display screen: • ⬆ for Shift to uppercase • ⬆ for Caps Lock When neither of these icons appear, letters typed are lowercase.

Punctuation	In Word mode, T9 Text Input uses Smart Punctuation to quickly apply basic rules of grammar to insert the correct punctuation within a word and at the end of a sentence. • Press 1 to insert punctuation. One of eight basic punctuation symbols will be inserted (., -’ @:?;). • Press 0 next to change the inserted punctuation symbol to another of the eight basic punctuation symbols. • Press to accept the punctuation and continue typing.

NOTE: Additional punctuation symbols are available in Symbols mode.

Entering a Word

To enter a word using Word mode:

1	Choose Word as your text entry mode.
2	Type a word by using one key-press per desired letter. For example, to type “test” press 8tuv 3def 7pqrs 8tuv. **NOTE: The displayed word may change as you type it. Do not try to correct the word as you go. Type to the end of the word before editing.**
3	If the word that appears is not the desired word, press 0 next to change the word on the display to the next most likely word in the database. Repeat until the desired word appears. If the desired word does not appear, you can add it to the database of words using the instructions in “Adding Words to the User Database” on page 33.

Adding Words to the User Database

To add words to the T9 database:

1	Change from Word text entry mode to Alpha text entry mode.
2	Type the word using Alpha text entry mode.
3	Return to Word text entry mode.
4	Press ◌ to add a space. The word you typed in Alpha text entry mode is now in the database.

NOTE: You can not store alphanumeric combinations, such as Y2K.

Choosing a Language

To change the language of the T9 Text Input database:

1	From any screen that requires text input, press menu to access the **Entry Method** menu.
2	Press ◌ to scroll to **Languages**.
3	Press • under SELECT.
4	Press ◌ to scroll to the language you want T9 Text Input to use.
5	Press • under SELECT.

Using Numeric Mode

To use Numeric text entry mode, choose Numeric as your text entry mode and press the number buttons on your keypad to enter numbers.

Using Symbols Mode

To use Symbols text entry mode:

1	Choose Symbols as your text entry mode. A row of 32 symbols appears along the bottom of your phone's display screen, just above the display option and menu icon. (Press ⊙ to view the complete row.)
2	Press ⊙ to highlight the symbol you want to enter into the text entry field.
3	Press • under SELECT to enter the symbol.

Display Essentials

Your *i*60*c* phone's display screen tells you what you need to know as you use your phone.

This section includes:

Display Screens	Page 35
Status Icons	Page 37
Text Display Area	Page 39
Call Information Icons	Page 39
Menu Icon	Page 39
Display Options	Page 39
Navigating Menus and Lists	Page 40
Main Menu Options	Page 41

Display Screens

Any time your phone is powered on, the display screens provide you with information and options.

When your phone cover is open, the display screen on the inside of the cover provides detailed information about all of your phone's functions.

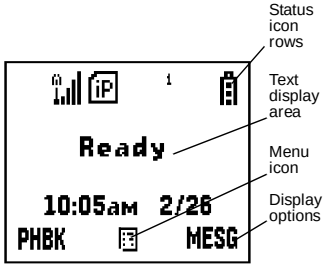
Opening and Closing Phone Cover

If you are viewing informaiton on the display screen, closing the phone cover terminates any activity your phone is engaged in — except powering up or transfering date through a cable.

Display Screen

The display screen consists of:

- status icon rows — the top two rows display status. See “Status Icons” on page 37.
- text display area — displays up to seven lines of text and icons. See “Text Display Area” on page 39.
- menu icon — see “Menu Icon” on page 39.
- display options — see “Display Options” on page 39.



The Ready Screen

The illustrations of the display screen shows the **Ready** screen.

The **Ready** screen displays any time the phone is powered on, but not engaged in some activity. You must start at the **Ready** screen to access many of your phone’s features and functions.

USER TIP: You can always access the Ready screen by pressing .

NOTE: There are instances where truncation of words occur in some of the menu items on the *i*60*c* phone that do not allow you to fully view the current menu selection. You can select in order to see the next letter on the screen if possible or press under CHANGE to see the field in more detail.

Status Icons

Status icons appear in the top row at the top of the display screen. Some appear at all times. Others appear only when your phone is engaged in certain activities or when you have activated certain features.

Icon	Indicates...
	Battery Strength icons — remaining battery charge. More bars on the battery indicate a greater charge. See “Battery Charging Status” on page 15 for detailed information about battery strength icons.
	Signal Strength icons — strength of the network signal. More bars next to the antenna indicate a stronger signal.
	Active Line icons — currently active phone line; ¹ indicates Line 1 is active; ₂ indicates Line 2 is active.
	Call Forward icons — phone is set to forward calls. See “Call Forwarding” on page 73 for more information.
	Phone In Use — phone is connected on an active call.
	Private In Use — number being called is a Private ID.
	Talkgroup In Use — phone is active on a group call.
	Packet Data Ready — phone is ready to receive data through a data cable.
	Packet Data Activity — phone is transmitting data.
	Mobile IP — phone is ready to access the wireless Internet.

	Secure Data — phone is accessing the Internet using a secure connection.
	Text Message — you have one or more Text Messages or Net Alert messages.
	Voice Mail — you have one or more Voice Mail messages.
	FaxMail — you have one or more FaxMail messages.
	Speaker Off — phone's speaker is off.
	Ring/Vibe icons — you have customized the way in which the phone is set to notify you when you receive calls and other types of messages. See "Ring Style and Notification Type" on page 115 for more information.
	T9 Text Input icons — you are using T9 Text Input to enter text. See "Using T9 Text Input" on page 29 for more information.
	TTY icons — your phone supports TTY devices and communications

The icon of the main menu feature in use always appears in the top left of the status icon rows. For a list of the main menu icons, see "Main Menu Options" on page 41.

Text Display Area

The display screen's text display area displays menu options, messages, names, phone numbers, and other information.

Call Information Icons

Each of the following icons appears on the left side of the text display area of the screen, providing you with information about your calls.

Icon	Indicates...
	In Call - phone is on an active call.
	Incoming Call - phone is receiving an incoming call.
	Outgoing Call - phone is placing an outgoing call.
	On Hold - phone has a call on hold.
	End Call - phone has ended active.

Menu Icon

The menu icon appears on any screen from which a menu can be accessed. To access a menu, press on your keypad. This key has the menu icon printed on it.

Menus are context sensitive. The menu that appears depends on the screen you access it from and the items on the menu apply to the task you are currently performing.

Pressing from the **Ready** screen accesses the main menu.

Display Options

On the display screen, two display options appear at the bottom of most screens. These options enable you to perform a wide variety of actions, including changing, saving and viewing information, running programs, and canceling previous actions. You activate a display option by pressing .

The **Ready** screen display options provide quick access to two main menu features. By default, the Phonebook (PHBK) and Messages (MESG) display options appear on the **Ready** screen. The display options on screens other than the **Ready** screen cannot be customized.

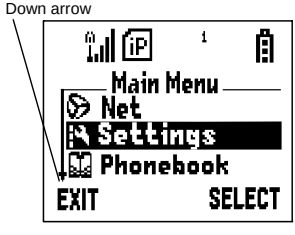
Navigating Menus and Lists

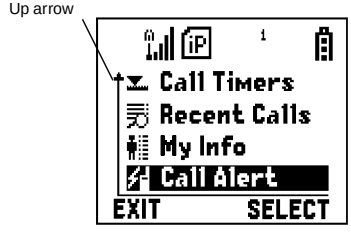
The *i*60*c* phone is menu driven. By navigating menus, you access submenus which lead to all of the functions and features that are built into your phone. Use the menus to store calls, manage your Phonebook and Datebook, change your phone settings, browse the Internet, and more.

Some features include lists of names, numbers, or other information. These list items can be accessed the same way menu options are.

To access the items in a menu or list, scroll using the four-way navigation key at the top of your keypad. Scroll down by pressing the lower portion of the navigation key ⊙. Scroll up by pressing the upper portion of the navigation key ⊙. Holding down the appropriate part of the navigation key speeds up scrolling. You can set your phone to stop scrolling when you reach the bottom or top of the menu list, or "wrap-around" to the opposite end. See "Setting Scrolling" on page 123 for more information.

If more items appear in a menu or list than can be displayed in the text area, a down arrow or up arrow appears in the left side of the screen indicating that more options may be accessed by scrolling up or down.





Main Menu Options

By default, the main menu options appear in the order determined by your service provider.

To access the main menu, press MENU from the **Ready** screen:

Menu Item	Use to ...
Net	Browse the Web.
Settings	Customize your phone: Ring/Vibe, Phone Setup, In Call Setup, Security, Initial Setup, Voice Volume, and Talkgroup Settings.
Phonebook	Store and retrieve a list of stored entries for calling, editing, viewing, and deleting.
Messages	Receive, store, access, and manage Voice Mail, FaxMail, Text Messages, and Net Alert.
Call Forward	Settings for forwarding calls in various situations.
Memo	Input and store numbers to access later.
Call Timers	Display the duration of phone calls, private or group calls, circuit data use, and Kilobytes sent and received.
Recent Calls	Access a list of the last 20 sent, received, or missed calls. Calls can be made from this list.
My Info	View the name, Private ID, phone numbers for lines 1 and 2, IP address, and circuit data number of your phone.
Call Alert	Store received call alerts to respond to at your convenience.

To choose the highlighted main menu selection, press ⊙ under SELECT. To exit the main menu and return to the **Ready** screen, press ⊙ under EXIT, or press ☎, or close the phone cover.

Phonebook

The Phonebook allows you to store up to 250 frequently used names and numbers.

When you store information in your Phonebook, it is saved on your SIM card. If you move your SIM card to another *i*60*c* phone, you can access information in your Phonebook from that phone.

NOTE: If you use a different SIM card in your phone, some information stored in the phone will be lost. See "Inserting/Removing the SIM Card" on page 23.

This section includes:

Accessing Phonebook with an i2000, i2000plus, or GSM Phone	Page 44
Phonebook Entries and Speed Dial Numbers	Page 44
Phonebook Icons	Page 44
Accessing Your Phonebook	Page 45
Accessing Your Phonebook	Page 45
About Phonebook Entries	Page 46
Viewing Phonebook Entries	Page 46
Sorting Phonebook Entries	Page 47
Adding Phonebook Entries	Page 48
Editing Phonebook Entries	Page 54
Deleting Phonebook Entries	Page 55
Pause Digit Entry	Page 55
Plus Dialing	Page 56

Accessing Phonebook with an *i*2000, *i*2000*plus*, or GSM Phone

If you plan to use the information stored in your Phonebook with an *i*2000, *i*2000*plus*, or any other GSM phone, you must use CompanionPro. Go to **www.motorola.com/iden** or your service provider's web site for more information.

You can use CompanionPro to make the Phonebook information saved to your *i*60*c* phone's SIM card accessible in this type of phone.

NOTE: Private ID numbers and Talkgroup numbers do not have associated Speed Dial numbers.

Phonebook Entries and Speed Dial Numbers

Your Phonebook can store multiple numbers to a single name. For example, you can enter someone's name into your Phonebook once and then assign that person's home, office, mobile phone, and fax numbers to the name. You can store up to seven phone numbers, a Private ID, a Talkgroup ID, and an IP address.

Each number stored in your Phonebook is automatically assigned a Speed Dial number that corresponds to its location in your Phonebook. Each phone number uses one Speed Dial location, even if it is assigned to the same name as other phone numbers. The phone number stored in location 1 is assigned Speed Dial number 1, the phone number stored in location 2 is assigned Speed Dial number 2, and so forth, to location 250.

Phonebook Icons

Icons that appear to the right of entries in your Phonebook convey information about those entries.

When you enter a number in your Phonebook, you can designate the number's type using any of the following icons:

	Mobile
	Private ID
	Work
	Main

	Home
	Pager
	Fax
	Other
	Talkgroup
	IP Address

NOTE: The Mobile icon automatically appears to the right of the first phone number assigned to a name unless you choose another icon.

For more information on entering numbers into your Phonebook, see "Adding Phonebook Entries" on page 48.

The "picker" arrows appearing around the number type icon indicates multiple phone numbers stored under one name:

	pickers

Accessing Your Phonebook

If PHBK is one of your display options:

From the **Ready** screen, press ⊙ under PHBK.

If PHBK is not one of your display options:

1. From the **Ready** screen, press menu.
2. Press ⊙ to scroll to **Phonebook**.
3. Press ⊙ under SELECT.

USER TIP: You can also access the Phonebook by pressing MENU while your phone is in a phone call or private call.

This brings you to the **Phonebook** screen. From this screen, you can view, sort, add, edit, and delete Phonebook entries, check Phonebook capacity, or make calls.

About Phonebook Entries

Each Phonebook entry may contain the following information:

- The name associated with the entry. Typically, this is the name of the person whose number you are storing in the Phonebook.
- The type of number to be stored: Mobile, Private, Work, Main, Home, Pager, Fax, IP, Other, or Talkgroup. If you don't choose a type, the number is assigned type Mobile, unless a Mobile number has already been assigned to the name.
- The number to be stored. Every Phonebook entry must contain a number. This number may be any type of phone number, Private ID or Talkgroup number, or an IP address.
- A Speed Dial number. You may accept the default Speed Dial number or assign a different one.

Viewing Phonebook Entries

Names with more than one number assigned to them appear with < > surrounding the icon to the right of the name. For example, if you had stored a home and work number for Joe Smith, the entry for Joe Smith's home phone number would look like this:

Joe Smith <🏠>

When the name is highlighted, press ⟲ to scroll to the icons representing each of the numbers assigned to that name.

To view any of the numbers assigned to a name:

1	From the **Phonebook** screen, press ⟲ to scroll to the name associated with the number you want to see.
2	Press ⟲ to view the icons representing the numbers assigned to that name.

3	When the icon representing the number you want to view is displayed, press ⦿ under VIEW. If there is a Private ID or a Talkgroup number stored for the person, press menu. Then press ⟲ to scroll to **View** and press ⦿ under SELECT.
4	Press ⟲ to view the other numbers stored for this name.

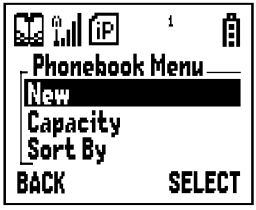
Sorting Phonebook Entries

You can sort your Phonebook entries by:

- Name — the name you entered for the entry.
- Speed # — the Speed Dial location of the entry.

NOTE: Private calls can not be made from the Phonebook when sorted by Speed Dial location.

To sort your Phonebook list:

1	From the **Phonebook** screen, press menu to view the **Phonebook Menu** screen. 
2	Press ⟲ to scroll to **Sort By**.
3	Press ⦿ under SELECT.
4	Press ⟲ to scroll to the desired sorting method: **Name** or **Speed #**.
5	Press ⦿ under SELECT.

Checking Phonebook Capacity

Your Phonebook can store up to 250 numbers. To see how many entries are stored in your Phonebook:

1	From the **Phonebook** screen, press MENU to view the **Phonebook Menu** screen.
2	Press ⊙ to scroll to **Capacity**.
3	Press • under SELECT. The **Capacity** screen shows how many storage spaces in you Phonebook are in use and how many are empty.

Adding Phonebook Entries

Using the following instructions, you will enter the information in the order the items appear on the Phonebook **Entry Details** screen. However, you can enter this information in any order by pressing ⊙ to scroll through the items on the **Entry Details** screen.

You can leave any item blank or unchanged by pressing ⊙ to scroll past it on the **Entry Details** screen. Only a number is required for a valid Phonebook entry.

After you have entered a phone number and any other information you wish to include, you can press • under DONE to save the Phonebook entry.

To cancel a Phonebook entry at any time, press ☎ to return to the **Ready** screen.

To add a Phonebook entry:

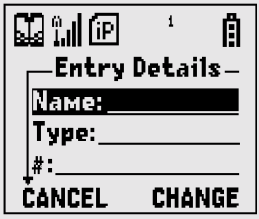
1 To access the **Entry Details** screen:

From the **Phonebook** screen, with **[New Entry]** highlighted, press ⦿ under SELECT.

Or,

From the **Phonebook** screen, press (menu). Then press ⟲ to scroll to **New** and press ⦿ under SELECT.

2 If you want to assign a name to your Phonebook entry:



With the **Name** field highlighted, press ⦿ under CHANGE.

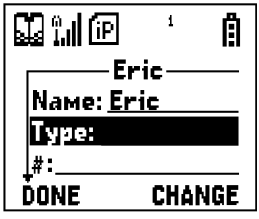
From the **Name** screen, enter the name using the alphanumeric keypad.

See "Using T9 Text Input" on page 29 for information about entering text into this field.

When you are finished, press ⦿ under OK.

The **Entry Details** screen returns with the **Type** field highlighted.

3 With the **Type** field highlighted, press ⦿ under CHANGE.



From the **Type Editor** screen, press ⟲ to scroll to the type of number you want to assign to the Phonebook entry.

Press ⦿ under SELECT.

The **Entry Details** screen returns with the **#** field highlighted.

4 Assign a number to your Phonebook entry:

With the **#** field highlighted, press ⊙ under CHANGE.

Type the number using the alphanumeric keypad. For phone numbers, use the 10-digit format. For Private IDs, use Area ID * Network ID * Member ID (the asterisks must be included as part of the Private ID).

To delete a digit, press ⊙ under DELETE.

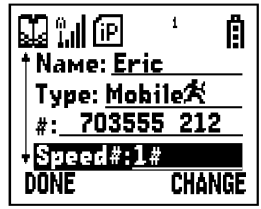
See "Pause Digit Entry" on page 55 and "Plus Dialing" on page 56 for information on using these features when storing phone numbers in your Phonebook.

NOTE: The number can be up to 20 characters long.

When you are finished, press ⊙ under OK.

The **Entry Details** screen returns with the **Speed No.** field highlighted.

5 The default Speed Dial number assigned to the Phonebook entry is displayed in the **Speed #** field. This is always the next available Speed Dial location.



NOTE: Private IDs and Talkgroup numbers do not have associated Speed Dial numbers.

If you want to assign the phone number to a different Speed Dial location:

With the **Speed #** field highlighted, press ⊙ under CHANGE.

Press ⊙ under DELETE to delete the current Speed Dial number.

Type the new Speed Dial number using the alphanumeric keypad.

When you are finished, press ⊙ under OK.

6 If you want to store more numbers to the name associated with this Phonebook entry:

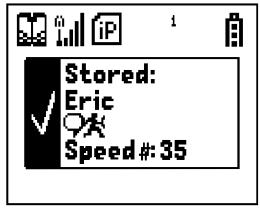
Press ⊙ to scroll to **TYPE** and then press ⊙ under CHANGE.

A new **Type** field appears for the additional number.

Enter the information for the additional phone number using step 3 through step 6.

NOTE: Each name in your Phonebook may have up to seven phone numbers, one Private ID, one Talkgroup number, and one IP address associated with it.

7 When you have entered all the information you wanted in this Phonebook entry, press ⊙ under DONE.



Storing Numbers and Private IDs Quickly

Your phone gives you two ways to store numbers quickly: from the **Ready** screen and from the Recent Calls list.

To store a number from the **Ready** screen:

1 From the **Ready** screen, use the alphanumeric keypad to enter the number you want to store.

2 Press menu to access the **Dialing Menu** screen.

3	With **Store Number** highlighted, press ⊙ under SELECT. This displays the **Store To** screen with the **[New Entry]** field highlighted.
4	**To store to a new entry**, press ⊙ under SELECT. The Entry Details screen will display with the number entered in the field. Or, **To store to an existing entry**, press ⟲ to scroll the list of names in your Phonebook. Or press the first letter of the entry to jump to the entry. Once the desired entry is highlighted, press ⊙ under SELECT. The Phonebook information for that entry displays with the number entered in the **#** field and the **Type** field highlighted.
5	Press ⊙ under CHANGE. Press ⟲ to scroll to the type of number you want to assign to the Phonebook entry. Press ⊙ under SELECT.
6	If you want to add more information to the Phonebook entry, follow the applicable instructions in “Adding Phonebook Entries” on page 48.
7	Press ⊙ under DONE.

To store a number from the Recent Calls list:

1	From the **Recent Calls** screen, press ⟲ to scroll to the 10-digit telephone number you want to store.
2	Press ⊙ under STORE. This displays the **Store To** screen with **[New Entry]** highlighted.

3	**To store a new entry**, press ⊙ under SELECT. The Entry Details screen displays with the number entered in the **#** field and the **Name** field highlighted. Enter the name using the alphanumeric keypad. Press ⊙ under OK. Or, **To store to an existing entry**, press ⟲ to scroll the list of names in your Phonebook. Or press the first letter of the entry to jump to the entry. Once the desired entry is highlighted, press ⊙ under SELECT. The Phonebook information for that entry displays with the number entered in the **#** field and the **Type** field highlighted.
4	With **Type** highlighted, press ⊙ under CHANGE. Press ⟲ to scroll to the type of number you want to assign to the Phonebook entry. Press ⊙ under SELECT.
5	If you want to add more information to the Phonebook entry, follow the applicable instructions in "Adding Phonebook Entries" on page 48.
6	Press ⊙ under DONE.

To store a Private ID from the Recent Calls list:

1	Press ⟲ to scroll to the Private ID number you want to store. **NOTE: The Store option for Private ID numbers (e.g., 123*123*1234), will not display in the Recent Calls list.**
2	With the **Private ID** highlighted, press menu to access the **Rec. Calls Menu**. Press ⟲ to scroll to **Store**. Press ⊙ under SELECT. This displays the **Store To** screen with **[New Entry]** highlighted.

3	**To store to a new entry**, press ⊙ under SELECT. The **Entry Details** screen displays with the Private ID icon entered in the **Type** field, the Private ID number entered in the **#** field, and the **Name** field highlighted. With the **Name** field highlighted, press ⊙ under CHANGE. Enter the name using the alphanumeric keypad. Press ⊙ under OK. Or **To store to an existing entry**, press ⟲ to scroll the list of names in your Phonebook. Once the desired entry is highlighted, press ⊙ under SELECT. The Entry Details screen displays with the Private ID icon entered in the **Type** field, the Private ID number entered in the **#** field, and the **Name** field highlighted.
4	Press ⊙ under DONE.

Editing Phonebook Entries

1	From the **Phonebook** screen, press ⟲ to scroll to the entry you want to edit.
2	Press menu to view the **Phonebook Menu**.
3	Press ⟲ to scroll to **Edit**.
4	Press ⊙ under SELECT. The **Entry Details** screen displays.
5	Follow the applicable instructions in "Adding Phonebook Entries" on page 48 to edit the various fields. **NOTE: To add additional numbers to an existing entry, press ⟲ to scroll to MORE. Press ⊙ under SELECT. Follow the applicable instructions in "Adding Phonebook Entries" on page 48.**

Deleting Phonebook Entries

1	From the **Phonebook** screen, press ⟲ to scroll to the entry you want to delete.
2	Press menu to view the **Phonebook Menu**.
3	Press ⟲ to scroll to **Delete Contact** or **Delete Number**. **Delete Contact** deletes the name and all numbers associated with that name. **Delete Number** deletes the number associated with the icon that is currently displayed in the Phonebook list for the name. The name and all the other numbers will remain.
4	Press • under SELECT. A warning screen displays requiring you to confirm the deletion.

Pause Digit Entry

When storing a number, you can program your phone so it will not only dial a number but also pause before entering another series of numbers such as a personal identification number (PIN) or password. This feature is particularly useful for accessing automated services such as voice mail and banking systems from your *i*60*c* phone.

Example: Let's say you have a company voice mail account that you frequently check while traveling. To access that account you must do the following:

- Dial your work number
- Press # while the voice mail greeting is being played
- Enter your PIN to access your messages

You can program your phone to enter all of the above information for you. By separating each entry with a pause. The stored data would look like this 17035551234P#P1234. In this example, the first eleven digits represent the number that must be dialed to access your voice mail. The P represents a 3 second pause. The # interrupts your greeting. The second P represents another 3 second pause. The last four digits represent your PIN.

To create a three-second pause, follow the steps below:

Press and hold * for two seconds. The pause symbol (P) will appear on the display screen.

You can enter up to 20 characters in a single entry, stored or dialed.

NOTE: You can program your phone to pause for more than 3 seconds. Performing the above step twice will program two pauses and cause your phone to wait 6 seconds before entering the next set of numbers.

Plus Dialing

NOTE: This feature may not be offered by your service provider for international dialing.

This feature enables you to place an international call from most countries — without entering the local international access code. Use Plus Dialing for all Phonebook entries if you plan to travel outside the United States. Begin by following the instructions for "Adding Phonebook Entries" on page 48. Before you type the phone number to be stored:

1	Press and hold 0 next for two seconds. A "0" appears, then changes to a "+". **NOTE: The network translates the "+" into the appropriate international access code needed to place the call.**
2	Enter the country code, city code, or area code, and phone number.
3	Follow the rest of the instructions for "Adding Phonebook Entries" on page 48.

Digital Cellular

The *i*60*c* phone enables you to make and receive domestic and international phone calls, make emergency calls, and be notified of a missed call.

This section includes:

Making Phone Calls	Page 57
Emergency Calling	Page 62
Receiving a Phone Call	Page 62
Ending a Phone Call	Page 63
Recent Calls	Page 63
Missed Calls	Page 66
Call Timers	Page 66
Hands-Free Speakerphone (Optional)	Page 68
Mute	Page 68
Call Waiting	Page 69
Call Hold	Page 71
Three-Way Calling	Page 73
Call Forwarding	Page 73

Making Phone Calls

Your *i*60*c* phone provides the following features for making phone calls:

- Direct Dial
- Phonebook
- Recent Calls
- Speed Dial

- Turbo Dial®
- Last Number Redial
- TTY — your phone supports TTY devices and communications.

Using Direct Dial

1	From the **Ready** screen, use the keypad to enter the number you want to call.
2	Press ⌒ to place the call.
3	Press ⌒ or close phone cover to end the call.

NOTE: See "Plus Dialing" on page 56 for information on making international calls.

If you make a mistake:

- To clear one digit, press ⊙ under DELETE.
- To clear all digits, press and hold ⊙ under DELETE.
- To cancel, press ⌒.

Making Calls from the Phonebook

After you have entered phone numbers into your Phonebook, you can use these numbers to make phone calls. For information on entering numbers into your Phonebook, see "Adding Phonebook Entries" on page 48.

To make calls from the Phonebook:

1 From the **Ready** screen, if PHBK is one of your display options, press ⦿ under PHBK.

Or,

From the **Ready** screen, press (menu), then press ⟲ to scroll to **Phonebook**. Press ⦿ under SELECT.

2 Press ⟲ to scroll through the names in your Phonebook.

Or,

Use the alphanumeric keypad to enter the first letter of the name and press ⟲ to scroll through the names beginning with that letter.

Stop when the name of the person you want to call is highlighted.

3 If more than one number is stored for the person you want to call, ‹ › appears around the icon to the right of the person's name.

Press ⟲ to scroll through the icons representing the numbers stored for that person.

Or,

Press ⦿ under VIEW to view all the numbers stored for this person. Then press ⟲ to scroll to the number you want to call.

Or,

If there is a Private ID or a Talkgroup number stored for this person, press (menu). When the **Phonebook Menu** appears, press ⟲ to scroll to **View** and press ⦿ under SELECT. Then press ⟲ to scroll to the number you want to call.

For more information on assigning multiple numbers to one person, see "Adding Phonebook Entries" on page 48.

4 Press ✆ to place the call.

5 Press ⏻ or close phone cover to end the call.

Making Calls from the Recent Calls List

Your phone stores the numbers of the last 20 calls you received or sent in the Recent Calls list.

1	From the **Ready** screen, press ⊙. Or, From the **Ready** screen, press menu. Press ⊙ to scroll to **Recent Calls**. Press • under SELECT.
2	Press ⊙ to scroll through the list received or sent recent calls until you reach the desired call.
3	To view additional information about the call: Press • under VIEW. Or, Press menu to access the **Rec. Calls Menu**. Then press ⊙ to scroll to **View** and press • under SELECT.
4	Press ↶ to place the call.
5	Press ⏻ or close phone cover to end the call.

Using Speed Dial

Each phone number stored in your Phonebook is assigned a Speed Dial number. You can use the Speed Dial number to quickly place a call.

1	From the **Ready** screen, enter the Speed Dial number assigned to the phone number you want to call.
2	Press #.
3	Press ↶ to place the call.
4	Press ⏻ or close phone cover to end the call.

Using Turbo Dial

Turbo Dial allows you to call the numbers in your Phonebook associated with Speed Dial numbers 1 through 9 by pressing and holding the corresponding numeric key on the keypad.

Press and hold a number key (1 through 9).

NOTE: Turbo Dial cannot be accessed while the browser is active, nor while Keypad Lock or SIM Lock is active.

Last Number Redial

Press and hold ↶ to redial the last number you called.

Placing International Phone Calls

When making an international call, you can either enter the international access code directly (011 in the United States) or use Plus Dialing.

You can make international calls from your Phonebook if you have stored the numbers with Plus Dialing. See “Adding Phonebook Entries” on page 48 and “Plus Dialing” on page 56 for more information.

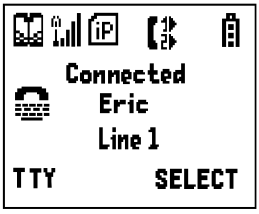
NOTE: Your service default is “International Calls Restricted.” Therefore, you must contact Customer Care to obtain international dialing access.

To make an international call using Plus Dialing:

1	Press and hold 0 next + for two seconds. A “0” appears, then changes to a “+”. **NOTE: The network translates the “+” into the appropriate international access code needed to place the call.**
2	Enter the country code, city code, or area code, and phone number.
3	Press ↶ to place the call.
4	Press ☎ or close phone cover to end the call.

Making TTY Calls

NOTE: This feature may not be offered by your service provider.



You can use your phone to make calls using a TTY device.

When you make TTY call, the call begins in the TTY mode you last selected. You can change the TTY mode during a call. For more information on choosing a TTY mode, see “Setting TTY Mode `” on page 125.

To make a call using a TTY device:

1	Connect one end of a 2.5mm cable into the jack on the phone. (To locate the jack, see page 12.) Connect the other end of the cord into your TTY device.
2	Enter the phone number you wish to call and press ⌐.

Emergency Calling

Your phone supports emergency calling. Emergency calls can be made even when the SIM card is blocked or not in the phone.

To place a call in an emergency, dial 911⌐. You will be connected to the nearest emergency dispatch center. If you are on an active call, you must end it before calling 911.

NOTE: If you have enabled the Keypad Lock feature, you must unlock the phone’s keypad before any call can be made, including 911 emergency calls.

Receiving a Phone Call

Incoming calls are indicated by a ring, vibration, or backlight illumination.

Cover Open

Press ⌐ or any key on the keypad or press • under YES to answer the call.

Cover Closed

Press on the top of your phone. The call will be activated with speakerphone on. See “Hands-Free Speakerphone (Optional)” on page 68.

Or, open the phone cover. The call will be heard through the earpiece.

USER TIP: You can turn down the ringer volume by pressing the volume buttons on the side of your phone while the phone is ringing.

Ending a Phone Call

Cover Open

Press or close the phone cover to hang up.

Cover Closed

Press to hang up.

Recent Calls

The Recent Calls feature stores the numbers of the 20 most recent calls you have made and received, including private and group calls.

With the phone cover open, you can access Recent Calls list to:

- view your recent calls
- store numbers to the Phonebook
- delete recent calls
- call numbers on the Recent Calls list

The Recent Calls list displays briefly on the display screen after you end a call.

Recent Call Icons

For private calls, Talkgroup calls, and numbers stored in your Phonebook, an icon appears to the right of the name of number indicating the Phonebook type of the number used in the call. See “Phonebook Icons” on page 44 for more information about Phonebook types.

For phone calls, an icon appears to the left or the name or number indicating the type of call:

- indicates an incoming call
- indicates an outgoing call
- indicates a missed call. (Missed calls appear on your Recent Calls list only if you have Caller ID.)

For private calls, an icon appears to the left of the name or number indicating the type of call:

- indicates a Private Call
- indicates a Group Call

Viewing Recent Calls

If the number of the recent call is stored in your Phonebook, the name associated with the phone number is displayed.

Cover Open

To view your Recent Calls list:

1	From the **Ready** screen, press ⟲. Or, From the **Ready** screen, press menu. Press ⟲ to scroll to **Recent Calls**. Press • under SELECT.
2	Press ⟲ to scroll the list of recent calls.

Getting Detailed Information About Recent Calls

To get more information about a recent call:

1	From the **Recent Calls** screen, press ⦿ to scroll to the call you want more information on.
2	Press • under VIEW. Or, Press menu to access the **Rec. Calls Menu**. Then press ⦿ to scroll to **View** and press • under SELECT.

The screen that appears displays information such as the name associated with the number of the recent call (if stored in your phonebook), the number, the date, time, and duration of the call.

Storing a Recent Call Number to the Phonebook

To store a number from the Recent Calls list to the Phonebook:

1	From the **Recent Calls** screen, press ⦿ to scroll to the number you want to store.
2	Press • under STORE. Or, Press menu to access the **Rec. Calls Menu**. Press ⦿ to scroll to **Store**. Press • under SELECT. This displays the Phonebook **Entry Details** screen with the **No:** field filled in with the number of the recent call.
3	If you want to add more information to the Phonebook entry, follow the applicable instructions in “Adding Phonebook Entries” on page 48.

Calling From the Recent Calls List

See “Making Calls from the Recent Calls List” on page 60.

Deleting Recent Calls

To delete a recent call:

1	From the **Recent Calls** screen, press ⊙ to scroll to the call you want to delete.
2	Press menu to access the **Rec. Calls Menu**.
3	Press ⊙ to scroll to **Delete**.
4	Press • under SELECT.
5	Press • under YES to confirm the deletion.

To delete all calls on the Recent Calls list:

1	From the **Recent Calls** screen, press menu to access the **Rec. Calls Menu**.
2	Press ⊙ to scroll to **Delete All**.
3	Press • under SELECT.
4	Press • under YES to confirm the deletion.

Missed Calls

If you open the cover, the **Recent Calls** list appears on the display screen.

If you do not open the cover, pressing ■ dismisses the missed call message. Pressing ■ again displays the most recent call, allowing you to call the number (see “Using Speed Dial” on page 60).

Call Timers

Call Timers measure the duration of your phone calls, Private or Group calls, and circuit data use, as well as the number of Kilobytes sent and received by your phone.

The **Call Timers** menu displays the following options:

- **Last Call** — displays the duration of your most recent phone call.
- **Phone Reset** — keeps a running total of your phone call minutes, until you reset it.
- **Phone Lifetime** — displays the total minutes of all your phone calls.
- **Prvt/Grp Reset** — keeps a running total of all of your Private and Group call minutes, until you reset it.
- **Prvt/Grp Life** — displays the total minutes of all your Private and Groups calls.
- **Circuit Reset** — keeps a running total of all of your circuit data use, until you reset it.
- **Circuit Lifetime** — displays the total minutes of all of your circuit data use.
- **Kbytes Reset** — keeps a running total of the number of Kilobytes sent and received by your phone, until you reset it.

To view the **Call Timers** menu:

1	From the **Ready** screen, press menu.
2	Press ⟲ to scroll to **Call Timers**.
3	Press • under SELECT.

To view or reset a Call Timers option:

1	From the **Call Timers** menu, press ⟲ to scroll to the Call Timers option you want to view or reset.
2	Press • under SELECT.
3	If the feature does not include an option to reset or you do not wish to reset the option, press • under DONE when you are finished viewing. To reset a feature, press • under RESET. When the confirmation screen appears, press • under YES to confirm the reset.

NOTE: The values displayed by Call Timers are not intended for billing purposes. Call Timers are estimates only.

Hands-Free Speakerphone (Optional)

The *i*60*c* phone provides the convenience of a hands-free speakerphone for holding impromptu meetings or placing safer phone calls.

NOTE: During speakerphone operation, you may either speak or listen, but you cannot do both at the same time.

Cover Open

The speakerphone option (SPKR) is available whenever you are on an active call with the phone cover open.

To turn the speakerphone on:

While on an active call, press ⊙ under SPKR.

While speakerphone is on, **Spkrphone On** appears in the text display area.

To turn the speakerphone off:

Press ⊙ under SPEAKER.

Cover Closed

Speakerphone is always on when you are on an active call with the cover closed. If you open the cover, speakerphone is turned off and the call will be heard through the earpiece.

Mute

Use the Mute feature to listen to incoming audio without allowing sound from your phone's microphone to be transmitted over the phone line.

To turn mute on:

While on an active call, press ⊙ under MUTE.

While mute is on, UNMUT appears as a display option.

To turn mute off:

Press ⊙ under UNMUT.

Call Waiting

Call Waiting allows you to receive a second call while you are talking on the phone. You can switch between calls so you never have to miss a call. By default, Call Waiting is always on unless you turn it off for a specific call.

If you're on a call and you receive a second call, you will:

- Hear a tone; and
- See a message on your display informing you of another incoming call.

Cover Open

If you have your phone cover open when you receive a second call, the message displayed looks like this:

Accepting Calls

Press ⊙ under YES. The first call is placed on hold.

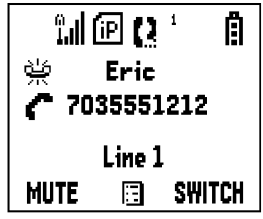
To end the active call and accept the second call:

Press ⊙. Then press ⊙ or press ⊙ under YES

Switching Between Calls

When you accept a second call while you are talking on the phone, your display shows the name or number of each call. An icon appears to the left of each name or number indicating that the call on hold or active :

Press ⊙ under SWITCH to switch between calls.



Declining Calls

Cover Open

Press ⊙ under NO. If you subscribe to Voice Mail, the call will be forwarded to your Voice Mail box.

Cover Closed

Press ● on the top of your phone. If you subscribe to Voice Mail, the call will be forwarded to your Voice Mail box.

Ending the Active Call.

Press ☎ or close the phone cover.

NOTE: If you have an active call and another call waiting, closing the phone cover ends both calls.

NOTE: If a headset is attached to the phone, closing the cover will not end the call.

Turning Off Call Waiting

If you do not want to be interrupted during a call, you can turn Call Waiting off prior to making/receiving a call.

1	From the **Ready** screen, press menu. Press ⟲ to scroll to **Settings**, and press • under SELECT.
2	Press ⟲ to scroll to **In Call Setup** and press • under SELECT.
3	Press ⟲ to scroll to **Call Waiting** and press • under CHANGE.
4	Press ⟲ to scroll to **Off** and press • under SELECT. Call Waiting is now disabled for the next call. It will automatically reset to **On** when you end the call.

Call Hold

When you are on an active call, you can place the call on hold and make a second call.

To place an active call on hold:

1	Press menu to access the **Call Menu**.
2	Press ⟲ to scroll to **Hold**.
3	Press • under SELECT.
4	If you have not placed a second call, you can resume this call by pressing • under RESUME.

To place a second call while the first call is on hold:

1	Enter the second phone number you want to call. Or, select the number from your Phonebook by pressing menu and selecting **Phonebook**.
2	Press send to place the second call.

To toggle between the two calls:

	Press • under SWITCH.

To end the active call:

	Press end. The call on hold becomes active.

NOTE: If a headset is attached to the phone, closing the cover will not end the call.

Three-Way Calling

Using Three-Way Calling, you can combine two ongoing phone calls into one conversation. While on an active call, you can make a second call and combine the two calls.

To make a three-way call:

1	Place or receive a phone call.
2	While on the call, press menu to access the **Call Menu**.
3	Press navigation to scroll to **3 Way**.
4	Press • under SELECT. The first call will be placed on hold.

5	Enter the second phone number you want to call and press ⌐ to place the second call. Or, access the number from your Phonebook: Press menu and then press ⟲ to scroll to **Phonebook**. Press • under SELECT. To place the call, see "Making Calls from the Phonebook" on page 58.
6	After you reach the second individual, press menu.
7	Press ⟲ to scroll to **3 Way**.
8	Press • under SELECT. Both calls will appear on your display.

Call Forwarding

Call Forwarding forwards calls to the number you designate. The following Call Forwarding options are available:

- **All Calls** — When this option is turned on, all calls will be sent automatically to a number you specify.
- **Detailed** — Choosing this option enables you to forward calls you missed to different numbers, or to Voice Mail, depending on why you missed each call:
  - **Busy** — your phone is engaged in other activities.
  - **No Answer** — you do not answer. The phone will ring 4 times before forwarding the call.
  - **Unreachable** — your phone is out of coverage or powered off.

NOTE: For you to receive Voice Mail messages, the All Calls option must be set to Off and the Detailed options must be set to your Voice Mail access number.

You can forward Line 1 and Line 2 independently.

NOTE: Mulitple Line Service may not be offered by your Service Provider.

When your phone is set to forward all calls, one of the following icons appears on the top row of your display screen to indicate the call forwarding option you have chosen:

Icon	Indicates...
	Line 1 is active; calls from Line 1 are being forwarded.
	Line 1 is active; calls from Line 2 are being forwarded.
	Line 1 is active; calls from Line 1 and Line 2 are being forwarded.
	Line 2 is active; calls from Line 1 are being forwarded.
	Line 2 is active; calls from Line 2 are being forwarded.
	Line 2 is active; calls from Line 1 and Line 2 are being forwarded.

Turning On Call Forwarding

1	Press (menu) then press ⊙ to scroll to **Call Forward**.
2	Press ⊙ under SELECT.
3	At the **Call Forward** screen, the **Forward** field is highlighted. Press ⊙ under CHANGE.

4	Press ⊙ to scroll to **All Calls**.
5	Press • under SELECT.
6	Press ⊙ to scroll to the **To** field and press • under CHANGE.
7	To activate a call forwarding number: If you have never used Call Forwarding before, the **Forward** screen appears. To enter a call forwarding number, type the number on your phone's keypad or press • under SEARCH to select from numbers stored in your phone. Press • under OK. Or, If you have used Call Forwarding before, the call forwarding number you last used is displayed. Press • under CHANGE to access the **Forward** screen. To forward your calls to this number, press • under OK. To forward your calls to a different number, press and hold • under DELETE to erase the displayed number. Type the new number on your phone's keypad or press • under SEARCH to select from numbers stored in your phone. Press • under OK.

Your calls will now be forwarded to the number that you selected.

Turning Off Call Forwarding

1	Press menu then press ⊙ to scroll to **Call Forward**.
2	Press • under SELECT. The **Call Forward** screen displays with the **Forward** field highlighted.

3	Press ⊙ to scroll to the **To** field and press • under CHANGE.
4	Press ⊙ to scroll to **Off** and press • under SELECT.

Setting Call Forwarding to Voice Mail

In most cases, turning off Call Forwarding restores your ability to receive Voice Mail messages when you are unavailable (see “Turning Off Call Forwarding” on page 75). If you have completed those steps but are still not able to receive Voice Mail messages, you can reset Call Forwarding to Voice Mail.

For you to receive Voice Mail messages, Call Forwarding must be set to Detailed with your Voice Mail access number:

1	Press menu then press ⊙ to scroll to **Call Forward**.
2	Press • under SELECT. The **Call Forward** screen displays with the **Forward** field set to **Detailed**.
3	Press ⊙ to scroll to the **If Busy** field and press • under CHANGE.
4	The call forwarding number you last used is displayed. Press • under CHANGE. If this is your Voice Mail access number, go to step 7.
5	Press and hold • under DELETE to erase the displayed number.
6	Enter your Voice Mail access number.
7	Press • under OK.

8	Repeat step 3 through step 7 for the **If No Answer** field and the **If Unreachable** field.
9	When finished, press ⊙ under EXIT.

NOTE: You can use the Detailed setting to forward calls to other numbers if desired. However, it is recommended that you leave Detailed set to the Voice Mail access number and use the All Calls setting if you wish to forward your calls to another number.

Private and Group Calls

The main topics covered in this section are listed below:

Private Calls	Page 79
Call Alerts	Page 81
Group Calls	Page 85

Private Calls

There are several ways to reach an individual using Private calls:

- Enter the person's Private ID from the keypad.
- Select the person's Private ID from the numbers in your Phonebook.
- Select the person's Private ID from the numbers in your Recent Calls list.
- Call that Private ID with your phone cover closed, if your most recent call was to or from that Private ID.

Whether you dial the person's Private ID directly or use a number stored in your Phonebook or Recent Calls list, you must have the individual's Private ID to use Private calls. To learn how to store names and numbers, see "Phonebook" on page 43.

USER TIP: To find out your own Private ID number, see "My Information" on page 28.

Making a Private Call from the Keypad

1	Enter the Private ID of the person you are trying to call.
2	Press and hold the PTT button on the side of the phone. Begin talking after the phone emits a chirping sound.
3	Release the PTT button to listen.

Making a Private Call from the Phonebook

If you have stored a person's Private ID in your Phonebook, you can use your Phonebook to make a Private call to that person:

1	From the **Ready** screen, press menu.
2	Press ⊙ to scroll to **Phonebook**. Press • under SELECT.
3	From the **Phonebook** screen, press ⊙ to scroll through the names until the desired name is highlighted.
4	Press and hold the PTT button on the side of the phone. Begin talking after the phone emits a chirping sound.
5	Release the PTT button to listen.

Making a Private Call from the Recent Call List

1	From the **Ready** screen, press menu.
2	Press ⊙ to scroll to **Recent Calls**. Press • under SELECT.
3	From the **Recent Calls** screen, press ⊙ to scroll through the names and numbers until the desired name or Private ID is highlighted. (If the Private icon appears to the right of the number, the number is a Private ID.)
4	Press and hold the PTT button on the side of the phone. Begin talking after the phone emits a chirping sound.
5	Release the PTT button to listen.

For more information on the Recent Calls list, see "Recent Calls" on page 63.

Receiving a Private Call

When you receive a Private call, your phone emits a chirp. If the phone cover is open, **Private in Use**, the caller's Private ID, and the caller's name (if stored in your Phonebook) display on the screen.

To respond to a Private call:

1	Wait for the caller to finish speaking.
2	Press and hold the PTT button. Begin talking after the phone emits a chirping sound.
3	Release the PTT button to listen.

Storing Private IDs

For information store Private ID to your Phonebook, see “Adding Phonebook Entries” on page 48.

For information on how to quickly store Private ID, see “Storing Numbers and Private IDs Quickly” on page 51.

Call Alerts

You can send a call alert, which lets recipients know that you would like to talk with them. When you send an alert, the recipient will receive a series of beeps and your name or Private ID will appear on the display.

Placing a Call Alert from the Keypad

1	Enter the Private ID of the person you want to call.
2	Press ⦿ under ALERT. The **Ready to Alert** screen displays.
3	Press and hold the PTT button until **Alert Sent** displays. The recipient’s phone sounds the alert intermittently until the user of the phone answers, queues, or clears the alert.

Placing a Call Alert from the Phonebook

1	From the **Ready** screen, press menu.
2	Press ◯ to scroll to **Phonebook**. Press ⦿ under SELECT.

3	From the **Phonebook** screen, press ⊙ to scroll to the Phonebook entry for the person you want to alert.
4	Press • under ALERT. The **Ready to Alert** screen appears.
5	Press and hold the PTT button until **Alert Sent** displays. The recipient's phone sounds the alert intermittently until the user of the phone answers, queues, or clears the alert.

Ready to Alert Screen

Ready to Alert is used to confirm your request for the alert and to prompt you to push the PTT button:

- If you press the PTT button, the call alert is sent, and the phone displays the **Recent Calls** screen.
- For call alerts placed from the keypad, pressing • under CANCEL causes the phone to return to the dialing screen with the previously entered number displayed.
- For call alerts placed from the Phonebook, pressing • under CANCEL causes the phone to return to the **Phonebook** screen.
- If you do nothing, the phone will revert to the **Ready** screen.

Receiving Call Alerts

When you receive a call alert, your phone emits a chirp and displays the name or number of the caller. You can answer, queue, or clear the call alert:

- To answer a call alert, press the PTT button.
- To queue a call alert, press • under QUEUE.
- To clear a call alert:
  - Cover open — press • under CLEAR or close phone cover.
  - Cover closed — press ●.

NOTE: Until you answer, queue or clear the Call Alert, you will not receive any additional phone, Private or Group Calls.

USER TIP: You can turn down the call alert chirp volume by pressing the volume buttons on the side of your phone.

Call Alert Queue

Call alert queuing enables you to save call alerts in a list, or queue. To store a call alert in the call alert queue, press • under QUEUE when you have received an incoming call alert.

Accessing the Call Alert Queue

1	From the **Ready** screen, press menu.
2	Press ↕ to scroll to **Call Alert**.
3	Press • under SELECT. The **Alert Queue** screen displays.

Viewing Call Alert Date and Time

To find out the date and time a call alert was received:

1	From the **Alert Queue** screen, press ↕ to scroll to the desired call alert.
2	Press menu to access **Call Alert Menu**.
3	Press ↕ to scroll to **View**.
4	Press • under SELECT.

Sorting Call Alerts

To sort your call alerts by the order they were received:

1	From the **Alert Queue** screen, press menu to access **Call Alert Menu**.
2	Press ↕ to scroll to **Sort By**.
3	Press • under SELECT.
4	Press ↕ to scroll to **First on Top** or **Last on Top**.
5	Press • under SELECT.

Responding to a Call Alert From the Queue

1	From the **Alert Queue** screen, press ⟲ to scroll to the call alert you want to respond to. You can respond by sending a call alert or placing a Private call.
2	To send a call alert, press • under ALERT and then press the PTT button. Or, To place a Private call, press the PTT button. The call alert will be removed from the queue.

Deleting a Call Alert From the Queue

To delete a call alert from the queue:

1	From the **Alert Queue** screen, press ⟲ to scroll to the entry you want to delete.
2	Press menu to access **Call Alert Menu**.
3	Press ⟲ to scroll to **Delete**.
4	Press • under SELECT.
5	When the confirmation screen appears, press • under YES to delete all call alerts.

To delete all call alerts from the queue:

1	From the **Alert Queue** screen, press menu to access the **Call Alert Menu**.
2	Press ⟲ to scroll to **Delete All**.

3	Press ⊙ to SELECT.
4	When the confirmation screen appears, press ⊙ under YES to delete the entry.

Group Calls

In a Group call, you can communicate instantly with a group of people that you have previously set up as a Talkgroup. Group calls go out to all member of the Talkgroup at the same type.

Your sales representative must set up your Talkgroups by providing you with a Talkgroup number for each Talkgroup. After you have the number, you can assign each Talkgroup number a name and store it in your phone (see “Storing a Talkgroup” on page 85). Your phone can store up to 30 Talkgroups.

You can make calls to any of the Talkgroups in your Phonebook at any time. However, to receive calls from a Talkgroup, you must first join that Talkgroup (see “Making Group Calls” on page 86.)

Storing a Talkgroup

1	From the **Ready** screen, press menu.
2	Press ◎ to scroll to **Phonebook**.
3	Press ⊙ under SELECT.
4	Press ◎ to scroll to **New Entry**.
5	Press ⊙ under SELECT. The **Entry Details** screen displays.
6	Enter the information as you would any other Phonebook entry. (See “Adding Phonebook Entries” on page 48.) When you get to **Type**, make sure that you select **Talkgroup**.
7	Enter the Talkgroup name or number.
8	When you have completed the **Entry Details**, press ⊙ under DONE.

Making Group Calls

You make Group calls just as you would Private call, with a few exceptions:

- when making Group calls from the keypad, press # before entering the Talkgroup number.
- when making Group calls from the Phonebook, scroll to the Talkgroup you want to call.
- when making Group calls from the Recent Calls list or as the most recent call, the Talkgroup icon indicates a Talkgroup number.
- when you make a Group call, the chirp alerting the recipients and everything you say on the call are heard by all members of the Talkgroup.

Receiving a Group Call

When you receive an incoming Group call, your phone emits a chirp. The Talkgroup number or Talkgroup name you assigned displays on the screen.

To respond to a Group call:

1	Wait for the caller to finish speaking.
2	Press and hold the PTT button. Begin talking after the phone emits a chirping sound.
3	Release the PTT button to listen.

Joining a Talkgroup

To receive Group calls from a Talkgroup, you must first join the Talkgroup. You may only belong to one Talkgroup at a time. When you join a new Talkgroup, you no longer belong to your previous Talkgroup.

There are two ways to join a Talkgroup:

Make a Group call to the Talkgroup. This automatically causes you to join the Talkgroup.

Or,

1	From the **Phonebook** screen, press ⟲ to scroll to the name of the Talkgroup you want to call. Or, If the Talkgroup you want to join is on your Recent Call list, go to the **Recent Call** screen and press ⟲ to scroll to the name of the Talkgroup you want to call.
2	Press • under JOIN.

Group-Silent Programming

Group-Silent programming enables you to silence incoming Group alerts and communication.

Turning Group-Silent On or Off

1	From the **Ready** screen, press menu.
2	Press ⟲ to scroll to **Settings**. Press • under SELECT.
3	Press ⟲ to scroll to **Tkgrp Settings**. Press • under SELECT.
4	With the **Silent** field highlighted, press • under CHANGE.
5	Press ⟲ to scroll to **On** or **Off**.
6	Press • under SELECT.

Messages

The main topics covered in this section are listed below:

Receiving Messages	Page 89
Message Center	Page 93
Using Voice Mail	Page 93
Using Text and Numeric Messaging	Page 94
Using Net Alert	Page 96
Using Your Phone as a Modem	Page 96

NOTE: If your service provider supports mobile originated text messaging, see "Mobile Originated Text Messaging" on page 99. Your Message Center will look slightly different than the one described in this section.

Receiving Messages

Whether your phone cover is open or closed, your phone alerts you when you receive a new Voice Mail message, Text and Numeric message, or Net Alert message.

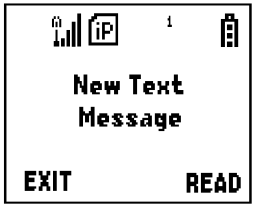
You must open the phone cover to access, delete, or save messages you can view and dismiss message alerts with the cover open or closed.

Message Alerts

If you are not on a call when you receive a message, your phone sounds an alert tone every 30 seconds until you dismiss the alert.

If you are on a call when you receive a message, your phone may sounds an alert tone during the call or after you end the call, depending on your phone's settings (see "In Call Setup" on page 117).

Your phone screens display the message alert:

Message Type	Cover Open
Voice Mail	
Text Messages	
Net Alert	

These message alert screens appear if the new message is the only message you have.

If you already have one or more messages when a new message is received, the screen shows the number of messages that are the same type as the new message.

Dismissing Alerts

When you dismiss a message alert, the message alert display disappears from the screen and your phone stops sounding alert tones, but the message is not deleted. You can access the message through the Message Center. See “Message Center” on page 92 for more information.

Cover Open

To dismiss an alert with the cover open, you must close the cover or choose to access the message or exit the new message screen.

For more information on accessing messages, see “Using Voice Mail” on page 93, “Using Text and Numeric Messaging” on page 94, and “Using Net Alert” on page 96.

Cover Closed

To dismiss a message alert while you are not on a call:

Press ● or open phone cover.

To dismiss a message alert while you are on a call:

Open phone cover.

Or,

Press ● to end the call and then press ● again to dismiss the alert.

NOTE: To transfer an incoming call to Voice Mail, press ●.

After you have dismissed a message alert, you must open the phone cover to access the message. When you open the cover, a message alert screen appears on the screen, but no more alert tones will sound.

Message Center

The Message Center enables you to access all your messages through one screen.

To access the Message Center:

If MESG is one of your display options:

	From the **Ready** screen, press ⊙ under MESG.

If MESG is not one of your display options:

1	From the **Ready** screen, press menu.
2	Press ⊙ to scroll to **Messages**.
3	Press ⊙ under SELECT.

The **Message Ctr** screen displays the number of messages you have in each message service — **Voice Mail** (Voice Mail), **Text Msgs** (Text and Numeric Messages), and **Net Alert** (Net Mail).

To access any message service:

1	From the **Message Ctr** screen, press ⊙ to scroll to the message service you want to access.
2	Press ⊙ under the display option on the right. This option varies depending on the message service selected.

Using Voice Mail

Transferring Calls to Voice Mail

Cover Open

Press ⊙ under NO while your phone is ringing to transfer incoming calls directly to Voice Mail.

Cover Closed

Press ● while your phone is ringing to transfer incoming calls directly to Voice Mail.

Accessing New Messages

When you receive a message, you can listen to it immediately or later.

Listening to a Message Immediately

Press ⊙ under CALL to log into your Carrier's Voice Mail System. **Calling** displays as you are connected to the network.

Listening to a Message Later

Press ⊙ under EXIT. The ✉ icon will appear on the **Ready** screen to remind you that you have a stored Voice Mail message.

Accessing All Messages

1 Access the **Message Ctr** screen (see "Message Center" on page 92). If **Voice Mail** is not highlighted, press ⊙ to scroll to **Voice Mail**. The number of new messages and the total number of messages are displayed.

2 Press • under CALL to log into your Carrier's Voice Mail System. **Calling** displays as you are connected to the network.

Using Text and Numeric Messaging

NOTE: If your service provider supports mobile originated text messaging, see "Mobile Originated Text Messaging" on page 99.

With Text and Numeric Messaging, your phone will:

- Allow numeric messages up to 20 characters in length and text (alpha) messages up to 140 characters in length.
- Accept your messages even if you are unavailable, if your phone is turned off, or if you are busy on another call.
- Alert you of a new text or numeric message, even if you are on another call.
- Store a message if you are making a Private or Group call and deliver it upon completion of the call.
- Store the message if you are outside of the coverage area and deliver it as soon as you are back in a coverage area.
- Attempt continuous delivery of messages until successful, for up to 7 days.
- Refer to text and numeric messages as Text Messages.
- Stamp the message with the time and date the message was left.
- Store up to 16 messages at a time, that will remain until you delete them.

NOTE: "Mail Waiting, Memory Full" displays when 16 message registers are full. (Messages must be erased before you can receive others.)

- Allow for "Auto Call Back" of a phone number that is included within a message, by pressing ⟲. If the message contains two phone numbers, Auto Call Back will dial the last number.

Accessing New Messages

When you receive a message, you can view it immediately or later:

Viewing Message Immediately

1	Press • under READ. The message displays.
2	If the message fills more than one screen, use ⟳ to scroll through the rest of the message.
3	Press • under SAVE to save the message. Or, Press • under DELETE to delete the message.

Viewing Message Later

Press • under EXIT. The ✉ icon will appear on the **Ready** screen to remind you that you have a stored message.

Accessing All Messages

1	From the **Message Ctr** screen (see "Message Center" on page 92), press ⟳ to scroll down to **Text Msgs**. The number of new messages and the total number of messages are displayed.
2	Press • under SELECT. The **Text Msg Inbox** screen appears.
3	Press ⟳ to scroll to the message you want to read and press • under READ.
4	If the message fills more than one screen, use ⟳ to scroll through the rest of the message.

5	Press ⊙ under SAVE to save the message. Or, Press ⊙ under DELETE to delete the message.

Using Net Alert

NOTE: This feature may not be offered by your service provider.

With Net Alert, you can send text and numeric messages in any of three ways:

- from your *i*60*c* phone
- from a web site provided by your service provider
- from any email application

When you receive a new message:

- Words will display on your phone's display screen indicating that you have a Net Alert message. (The exact words displayed are determined by your service provider.)
- Your phone will alert you every 30 seconds until you dismiss the alert.

If you choose to exit the screen and view the message later, the ✉ icon will appear on the second line of the **Ready** screen to remind you that you have a stored message.

You can view new or stored Net Alert messages at any time by access the Message Center. For more information, see "Message Center" on page 92.

Using Your Phone as a Modem

NOTE: Some features may be network dependent or subscription only, and may not be available in all areas. Contact your service provider for more information.

You can use your *i*60*c* phone as a modem for data transfer from your laptop, handheld device, or desktop computer. This is particularly useful when there is no wired phone line (wall jack) available.

You simply attach a data cable (available separately) to your phone and your computer. From that point, your phone is your modem. This allows you to send or receive time-critical information such as email, a field service report, or files. In addition, you can also send or receive faxes.

This type of wireless connection uses one of two types of data connection: circuit-switched data and packet data.

- Circuit-switched data is typically used for sending and receiving faxes and for transferring large files.
- Packet data is used for small file transfers such as email. Closing your phone cover does not interrupt packet data transfers.

To use these services, you must install the iDEN Wireless Data Services software (available separately). For more information on setting up your computer and your *i*60*c* phone for Packet and Circuit Data calls, see the *Wireless Data Services User's Guide* and contact your carrier.

TTY Users

You can use your phone and computer in TTY mode. Your computer screen and keyboard replace the standard TTY device. For more information, please see the *Wireless Data Services User's Guide*.

Mobile Originated Text Messaging

Mobile originated text messaging allows you to communicate with other message cable devices to send and receive brief text messages. Received messages appear on your phone display or in your text message inbox.

NOTE: This is a network suppositions dependent feature. Please consult with your service provider for availability.

This document includes:

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Text Msg Setup	Page 101
Text Message Inbox	Page 102
Quick Notes	Page 103
Text Message Outbox	Page 104
Drafts Folder	Page 108
Memory Storage and the Memory Meter	Page 109

Message Center

The Message Center enables you to access all messaging services through one screen. To access the Message Center:

If MESG is one of your display options:

From the idle screen, press ⊙ under MESG.

If MESG is not one of your display options:

1	From the idle screen, press MENU.
2	Press ⊙ to scroll to **Messages**.
3	Press • under SELECT.

The **Message Center** screen displays the number of messages you have in each message service:

- Voice Mail
- Text Inbox (Text and Numeric Messages)
- Net Alert — *Consult your Service Provider for availability.*
- Quick Notes — user-customizable list of canned messages.
- Text Outbox **—** contains messages which the phone has sent or is trying to send.
- Drafts Folder — contains messages which the user has composed, but not sent.
- Fax Mail **—** *Consult your Service Provider for availability.*

NOTE: The Message Center will not display the number of Quick Notes messages that are stored.

NOTE: Drafts Folder will only appear at the Message Center if there is at least one draft message.

To access any message service:

1	From the **Message Center** screen, press ⊙ to scroll to the message service you want to access.
2	Press • under the display option on the right. This option varies depending on the message service selected.

Message Icons

The following icons appears depending on the type of message.

Icon	Description
	Message Sent and Confirmed
	Message Sent Attempted (if this doesn't change to the Message Sent Confirmed icon, resend the message again).
	Message Forwarded
	Message not Received by Addressee
	Message Received by Addressee
	Message Locked
	Message Send Failed
	Message Re-sent

Text Msg Setup

Before you begin sending and receiving messages, you must set up your signature, service center number and expiration information in the **Text Msg Setup** Form.

Accessing Text Msg Setup

1	From the **Message Center** screen, press ⊙ to scroll to **Text Inbox**, then press menu to access the **Msg Ctr Menu** screen.
2	In the **Msg Center Menu** screen, the **Text Msg Setup** field will be highlighted. Press • under SELECT.

3	In the **Text Msg Setup** screen, **Signature** is highlighted. Press ⊙ under CHNGE. Type in your name (up to 11 characters) which will be your signature. Press ⊙ under OK. **NOTE: Each time you create a message, you will have to add the signature.**
4	From the **Text Msg Setup** screen, the **Srvc Cntr No** field will be highlighted. Press ⊙ under CHNGE. **NOTE: You must use the "+" dialing code and country code as part of the service center number. If the service center number is not preceded by a "+" sign and country code, the message will not be sent successfully. The network will return an error message to the phone.** Enter the phone number for the Messaging Service. If you do not know the number, contact your Service Provider.
5	After you have entered the phone number, press ⊙ under OK.
6	From the **Text Msg Setup** screen, the **Expire After** field will highlighted. **NOTE: The message will only be kept by the SMS Center for the given period until the addressee is reachable. Once the given period expires, the message will be discarded by the SMS Center.** If you want to change this setting, press ⊙ under CHNGE.
7	In the **Expire After** screen, press ◎ or press ⊙ under --> to change the selection. Press ⊙ under DONE when you are finished.
8	You will be taken back to the **Text Msg Setup** screen. Press ⊙ under BACK to save the settings.

Text Message Inbox

The Text Message Inbox allows you to access, manage and create messages.

NOTE: The Inbox memory space can hold 14 messages with a maximum length of 160 characters for each message.

Receiving a Text Message

When you receive a new message, your phone displays New Message and gives an alert.

NOTE: You must set up the text message inbox before you can receive text messages. See"Text Msg Setup" on page 101.

Press ⊙ under READ to open the message (or your text message inbox if there are multiple messages).

Reading a Message

1	From the **Message Center** screen, press ⟲ to scroll to **Text Inbox**. Press ⊙ under SELECT.
2	In the Text Message Inbox, **[Create Msg]** is highlighted. Press ⟲ to scroll to message that you want to read. Press ⊙ under READ.
3	Once you read the message, you have the choice of saving or deleting the message. Or, To see more choices, press menu to access the **Inbox Menu** screen.
4	In the **Inbox Menu** screen, press ⟲ to scroll to your desired choice. Press ⊙ under SELECT. Follow the prompts for that particular selection.

Quick Notes

Quick Notes are short, pre-written text messages that you can create, edit, and send quickly. The Quick Notes list contains canned text messages that you can use to send messages or replies. You can store up to 20 Quick Notes. Each canned text can have a maximum of 30 characters.

1	From the **Message Center** screen, press ⊙ to scroll to **Quick Notes**. Press • under SELECT.
2	In the **Quick Notes** screen, **[New Quick Note]** is highlighted. Press • under CREATE.
3	Type the note that you want to store as a Quick Note. Press • under STORE. Or, Press • under BROWSE to access the **Quick Notes** screen. There is a list of pre-installed notes. Press ⊙ to scroll to the desired choice. Press • under SELECT. Then press • under STORE. A confirmation screen appears. The **Quick Note** screen returns with the recently stored quick note highlighted.
4	Press MENU to access the **Quick Notes Menu** screen. **Send** is highlighted. Press ⊙ to scroll to the desired action. Press • under SELECT.

Text Message Outbox

The Text Message Outbox allows you to view and manage outgoing messages. The Outbox items are numbered, with the largest number on top being the most recent item sent and the first item is the **[Create Msg]**. You can:

- Create a text message
- Send a message
- Manage an outbox

NOTE: The Outbox and Drafts Folder share the same memory space and a maximum of 20 messages can be held. If you have reached the maximum, it will be necessary to delete old messages before sending out new messages.

Creating Text Messages

1 From the **Message Center** screen, press ⟲ to scroll to **Text Outbox**. Press • under SELECT.

2 In the Text Outbox, **[Create Msg]** is highlighted. Press • under CREATE.

3 With the **To** field highlighted, press • under CHNGE to access the **To** screen.

Type the number of the person that you are sending the message to.

Or,

Press • under BROWSE to access the **Search** menu.

You will have the choice to select Recent Calls, Phonebook or Memo to obtain an existing number.

Modify the phone number entry as desired then press • under OK when finished.

The **New Message** screen returns with the **Msg** field highlighted.

4 With the **Msg** field highlighted, press • under CHNGE to access the **Msg** screen**.**

Type the message using the alphanumeric keypad. See “Using T9 Text Input” on page 29 for information about entering text into this field.

Or,

Press • under BROWSE to access the **Quick Notes** screen. Press ⟲ to scroll to the desired message type, then press • under SELECT.

If you want to insert your signature, press menu to access the **Entry Method** screen. Press ⟲ to scroll to **Add Signature**. Press • under SELECT.

When you are finished, press • under OK.

The **New Message** screen returns with the **Report** field highlighted.

5 With the **Report** field highlighted, press ⊙ under CHNGE if you want to change the selection. Press ◌ to scroll to YES. Press ⊙ under SELECT. The **New Message** screen returns with the **Send As** field highlighted.

Or,

With the **Report** field highlighted, press ◌ to scroll to select YES. Press ◌ to scroll to **Send As** field.

This submits a request to confirm delivery of your message.

6 You can specify the type of message that you want to send. The default is **Text**. To assign a different message type:

With the **Send As** field highlighted, press ◌ to scroll to the desired message type.

Press ⊙ menu to access the **New Msg Menu** screen.

The **New Msg Menu** screen returns with the **Send** field highlighted.

7 Press ⊙ under SELECT, if you are ready to send the message.

Or,

Press ◌ to scroll to **Save as Draft**, then press ⊙ under SELECT. The draft will be saved.

Or,

Press ◌ to scroll to **Delete**, then press ⊙ under SELECT. A transient screen appears.

Press ⊙ under YES to delete the message. You will be returned to the **Text Msg Outbox** screen.

Or,

Press ⊙ under NO. You will be returned to the **New Message** screen.

Sending a Message

1	From the **New Msg Menu** screen, with the **Send** field highlighted, press ⊙ under SELECT. Or, Press ☎ to send the message. A confirmation screen appears. Press ⊙ under YES to send the message.
2	The message will be sent.

Managing the Outbox

The Text Message Outbox also allows you to manage your messages. You can resend a message that has been previously sent, lock, or delete messages.

Resending a Message

1	From the **Text Msg Outbox** screen, press ◯ to scroll the message that you would like to resend, press menu to go to the **Outbox Menu** screen.
2	The **Outbox Menu** screen appears. Press ◯ to scroll to **Re-send**. Press ⊙ under SELECT.
3	A confirmation screen appears. Press ⊙ under YES to confirm. The message will be sent.

Locking messages from the Outbox Screen

1	From the **Text Msg Outbox** screen, highlight the message that you would like to lock, press menu to go to the **Outbox Menu** screen.
2	The **Outbox Menu** screen appears. Press ◯ to scroll to **Lock**. Press ⊙ under SELECT. A confirmation screen appears.

Deleting messages from the Outbox Screen and Read Screens

1	From the **Text Msg Outbox** screen, highlight the message that you would like to delete, press menu to go to the **Outbox Menu** screen.
2	The **Outbox Menu** screen appears with **Delete** highlighted. Press ⟲ to scroll to **Delete** the message or scroll to **Delete All** if you want to delete all your messages. Press • under SELECT. **NOTE: Deleting all messages will only remove those messages that are not locked. You must first unlock the message before you can remove it.**
3	A confirmation screens appears. Press • under YES to delete the message. Or, Press • under NO. You will be returned to the **Text Outbox** screen.

Drafts Folder

The Drafts Folder contains messages which were created, but not sent either because you wish to send the message at another time or the message is incomplete.

NOTE: Drafts Folder will only appear at the Message Center if there is at least one draft message.

NOTE: The Outbox and Drafts Folder share the same memory space and a maximum of 20 messages can be held. If you have reached the maximum, it will be necessary to delete old messages before sending out new messages.

Accessing the Drafts Folder

1	From the **Message Center** screen, press ⟲ to scroll to **Drafts Folder**.Press • under SELECT.

2	In the **Drafts Folder** screen, **[Create Msg]** is highlighted. Press ⊙ under CREATE.
3	Follow step 3 through step 6 for "Creating Text Messages" on page 105.
4	Press ⟲ to scroll to **Save as Draft**. Press ⊙ under SELECT. A confirmation screen will appear stating the message has been stored.
5	Press ⌐ to return to the idle screen.

Editing the Drafts Folder

1	From the **Drafts Folder** screen, press ⟲ to scroll to the draft that you want to edit. Press menu to access the **Drafts Menu** screen. The **Change** field is highlighted.
2	If you want to change the draft, press ⊙ under SELECT. Press ⟲ to scroll to the field that you want to change and follow the prompts or follow step 3 through step 6 for "Creating Text Messages" on page 105.
3	Press menu to access the **New Msg Menu** screen. The **New Msg Menu** screen returns with the **Send** field highlighted. Press ⟲ to scroll to the desired choice.

Memory Storage and the Memory Meter

Your phone has a specific amount of memory storage and there is a limit on the amount of messages that it can store. You can check to see how much memory your phone has in both the **Text Inbox** and **Text Outbox**.

The Inbox memory space can hold 14 messages with a maximum length of 70-160 characters (depending on language) for each message. The Outbox and Drafts Folder share the same memory space and a maximum of 20 messages can be held.

NOTE: When the SIM card is removed and a new SIM card is inserted, the messages and Quick Notes will be erased to protect the privacy of the user.

Accessing the Memory Meter from Text Inbox

1	From the **Message Center** screen, press ⟲ to scroll to **Text Inbox**. Press menu to access the **Msg Center Menu** screen.
2	Press ⟲ to scroll to **Memory Meter**. Press • under SELECT.
3	In the **Inbox Memory Meter** screen, you will see how much memory is available.
4	Press • under BACK to go back to the **Message Center** screen.

Accessing the Memory Meter from Text Outbox

1	From the **Message Center** screen, press ⟲ to scroll to **Text Outbox**. Press menu to access the **Msg Center Menu** screen.
2	Press ⟲ to scroll to **Memory Meter**. Press • under SELECT.
3	In the **Outbox/Drafts Meter** screen, you will see how much memory is available.
4	Press • under BACK to go back to the **Message Center** screen.

Memo

The Memo application provides you with a place to store a numeric note in your *i*60*c* phone.

This section includes:

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	Viewing a Memo	Page 111
	Editing a Memo	Page 112
	Deleting a Memo	Page 112

Adding a New Memo

1	From the **Ready** screen, press menu.
2	Press ◯ to scroll to **Memo**.
3	Press • under SELECT. The **Memo** screen displays.
4	Type your numeric memo using the phone's keypad.
5	Press • under STORE.

Viewing a Memo

1	From the **Ready** screen, press menu.
2	Press ◯ to scroll to **Memo**.
3	Press • under SELECT.

Editing a Memo

1	From the **Ready** screen, press menu.
2	Press ⟲ to scroll to **Memo**.
3	Press • under SELECT.
4	Type the new number. You can delete a digit by pressing • under DELETE. To all the digits, press and hold • under DELETE.
5	Press • under STORE.

Deleting a Memo

1	From the **Ready** screen, press menu.
2	Press ⟲ to scroll to **Memo**.
3	Press • under SELECT.
4	Press and hold • under DELETE.
5	Press • under STORE.

Customizing the *i60c* Phone

You can customize your *i*60*c* phone to fit the way you want to use it.

The phone's Settings menu enables you to control many of the phone's features and functions, including display properties, message handling, and security features.

Settings Menu

Using the Settings menu, you can set or change a wide variety of your phone's features.

To access the Settings menu:

1	From the **Ready** screen, press menu.
2	Press ⟲ to scroll to **Settings**.
3	Press • under SELECT.

From the **Settings** screen, you can access these Settings options:

- **Ring/Vibe** — controls how your phone rings or vibrates when you receive calls and messages.
- **Phone Setup** — sets call-answering features, chooses which phone line is used, and sets your network ID.
- **In-Call Setup** — sets call timer, message notification, and call waiting features.
- **Security** — sets security features including phone lock, keypad lock, and SIM PIN.
- **Initial Setup** — sets a variety of display features including the language displayed, the size of the characters on the display screen, screen contrast, time and date formats, current year, backlight, status light, and scrolling. Also turns auto redial on or off and sets baud rate.
- **VoiceVolume** — sets the volume of your phone's earpiece and speaker.
- **Tkgrp Settings**— sets certain Talkgroup options.
- **Service Status** — shows the status of your phone's services.

To access any of these options:

1	From the **Settings** screen, press ⊙ to scroll to the option you want to access.
2	Press • under SELECT.

Many of these options have other options within them. Press ⊙ to scroll through the lists of options, and press • to select and modify options and the features, according to the instructions on your phone's screen. For some options, you can also press ⊙ to select sub-options.

In screens that show lists of options for a setting, a check mark to the left of the option indicates the current option for the setting.

Ring/Vibe

Ring/Vibe enables you to control how your phone rings and vibrates when you receive calls and messages. You can set ring volume, choose ring styles, and use the VibraCall® Alert feature which enables you to set your phone to alert you to calls and messages by vibrating.

Main Options

Ring/Vibe provides these main options:

- **Ringer Vol** — sets ring volume.
- **Keypad Vol** — sets volume of sounds associated with keypad actions.
- **Mail Vol** — sets volume of Text Message, Voice Mail, and Net Alert notifications.
- **Java/Data Vol** — sets volume of sounds made by Java applications.
- **Headset** — choosing the **HdsetOnly** option prevents sound from being emitted from the phone's speaker when the headset is being used.
- **VibeAll** — choosing **On** sets the phone to vibrate for all calls, messages, and alerts; choosing **Off** enables you set the type of notification for each of these features.
- **Line 1** — sets the ring style and type of notification for calls on Line 1.
- **Line 2** — sets the ring style and type of notification for calls on Line 2.
- **Pvt/Grp** — sets type of notification for Private and Group Calls.
- **Call Alert** — sets the ring style and type of notification for Call Alerts.

- **Text Msgs** — sets type of notification for Text Messages.
- **Voice Mail** — sets type of notification for Voice Mail messages.
- **Net Alert** — sets type of notification for Net Alert messages.

Ring Style and Notification Type

When you set **VibeAll** to **On**, your phone vibrates to notify you of all types of calls, messages, and alerts.

When you set **VibeAll** to **Off**, the following features display after **VibeAll** on the **Ring/Vibrate** screen, enabling you to set notification options for each:

- **Line 1** — sets the ring style and type of notification for calls on Line 1.
- **Line 2** — sets the ring style and type of notification for calls on Line 2.
- **Pvt/Grp** — sets type of notification for Private and Group calls.
- **Call Alert** — sets the ring style and type of notification for call alerts.
- **Text Msgs** — sets type of notification for Text Messages.
- **Voice Mail** — sets type of notification for Voice Mail messages.
- **Net Alert** — sets type of notification for Net Alert messages.

To set **VibeAll** to **Off** or **On**:

1	From the **Ring/Vibrate** screen, press ⦿ to scroll to **VibeAll**.
2	Press • under CHANGE.
3	Press ⦿ to scroll to **Off** or **On**.
4	Press • under SELECT.

The following icons appear on your display screen to indicate the options you have chosen:

Icon	Indicates...
	Vibrate All - phone is set to vibrate when you receive all types of calls, messages, and alerts; the **VibeAll** option is **On**.
	Vibrate On - phone is set to vibrate when you receive phone calls.

	Vibrate Then Ring - phone is set to vibrate and then ring when you receive phone calls.
	Silent - phone is set not to ring.

Notification Types

When you set a notification type, you have these options:

- **Ring** — the phone rings to notify you.
- **Vibe** — the phone vibrates to notify you.
- **Vibe/Ring** — the phone vibrates and then rings to notify you. This option is only available for calls on Line 1 and Line 2.
- **Silent** — the phone does not ring to notify you.

To set a notification type:

1	From the **Ring/Vibrate** screen, ensure that **VibeAll** is set to **Off**. Then press ⊙ to scroll to any of the features on the **Ring/Vibrate** screen after **VibeAll**.
2	Press • under SELECT.
3	With the **Type** field highlight, press • under CHANGE.
4	Press ⊙ to scroll to the notification type you want to assign to the feature.
5	To assign the notification type, press • under SELECT.

Ring Styles

When you set a ring style, you can choose from many pre-set ring styles.

To set a ring style:

1	From the **Ring/Vibrate** screen, ensure that **VibeAll** is set to **Off**. Then press ⟲ to scroll to any of the features that allow you to set a ringer style: **Line 1**, **Line 2**, or **Call Alert**.
2	Press • under SELECT.
3	With the **Style** field highlighted, press • under CHANGE.
4	Press ⟲ to scroll to the ring style you want to assign to the feature.
5	To assign the ring style, press • under SELECT.

TIP: **To hear the ring style you have selected, press the volume control buttons on the side of your phone.**

Phone Setup

Phone Setup sets some basic phone features. Access Phone Setup to set the following options:

- **Line** — enables you to choose Line 1 or Line 2 as the active line for outgoing calls.
- **AutoAns** — sets your phone to automatically answer an incoming call after a specified number of rings. When this feature is turned on, the phone answers by connecting you to the caller; it does not send the call to Voice Mail, unless you are out of coverage or on another call.
- **Any Key** — when turned on, enables you to answer calls by pressing any key on the alphanumeric keypad.
- **Phone Only** — when turned on, prevents your phone from making or receiving Private calls or Group calls.
- **Network ID** — enables you to set the phone's network IDs and their roaming options.

In Call Setup

In Call Setup sets the in-call timer, message notification, and call waiting features.

- The **In Call Timer** option turns the following features on and off:

  - **Display** — the duration of each call displays on the phone's screen when the call ends.
  - **Minute Beep** — an audible beep occurs every minute of an active call.
- The **Notifications** option controls message notification during calls:
  - **Receive All** — notifies you of all types of messages during calls.
  - **Msg Mail Only** — notifies you of mail messages only; all other types of message notifications are delayed until the call has ended.
  - **Delay All** — delays notification of all messages until the call has ended.
- **Call Waiting** — enables you to turn off call waiting for the next call. After you end the call, call waiting is turned back on.

Security

Security allows you to set security features:

- **Phone Lock** — sets an optional code that locks your phone.
- **Keypad Lock** — displays instructions for locking and unlocking your phone's keypad.
- **SIM PIN** — enables and disables your phone's SIM PIN requirement.
- **New Passwords** — enables you to change your phone's security code, phone unlock code, and SIM PIN.
- **Master Reset** — allows your service provider to reset your service in the event of a security or provisioning problem.

Using Phone Lock

The Phone Lock feature enables you to prevent your phone from being used unless an Unlock code is typed into the keypad.

The Unlock code is required to enable the phone lock feature, to unlock the phone, and to set a new Unlock code. Contact your service provider for your default Unlock code.

Phone lock provides two options for locking the phone:

- **Lock Now** locks the phone immediately after you set the option.
- **Auto Lock** locks the phone the next time the phone is powered on.

Setting Keypad Lock

Choosing the Keypad Lock option displays instructions for locking and unlocking your phone's keypad. See "Keypad Lock" on page 27 for more information on locking the keypad.

Enabling and Disabling SIM PIN

The SIM PIN option enables and disables the feature that requires a SIM PIN code to be typed into the phone to access the information on the SIM card and to make or receive calls. See "SIM Card Personal Identification Number (PIN)" on page 18 for more information.

Setting New Passwords

The New Passwords option enables you to set three types of passwords that control access to your phone:

- **Unlock Code** — this code is used to control access to the phone using Phone Lock. It is also required to access the Master Clear and Feature Reset features. If you want to use any of these features, contact your service provider for your default Unlock code.
- **Security Code** — this code is used to access the Master Reset feature under the direction of your service provider. It can also be used to override your Unlock code under the direction of your service provider.
- **SIM PIN** — this code is used to access the information on your SIM card and to make or receive calls.

Using Master Reset

The Master Reset option is provided for use only under the direction of your service provider. It resets your service.

Initial Setup

Initial Setup enables you to control a variety of your phone's features that you may want to modify when you first get your phone:

- **Time/Date Format** — sets the format in which the time and date display on your phone.
- **Year** — sets the current year.
- **Auto Redial** — turns the automatic redial feature on and off.
- **Backlight** — controls how long your phone's backlight stays on.

- **Sensor -** controls the photo sensor to activate the backlight when your phone is in poor lighting conditions.
- **Status Light** — controls whether the status light is on when the phone is on.
- **Contrast** — sets the display contrast lighter or darker.
- **Scroll** — sets how you can scroll lists and menus.
- **Flip Activation** — controls whether opening your phone's cover answers and ends calls.
- **Language** — sets the language that your phone displays.
- **Master Clear** — returns all settings to their original defaults and erases all stored lists. Use only under the direction of your service provider.
- **Feature Reset** — returns all settings to their original defaults. Use only under the direction of your service provider.
- **Baud Rate** — sets the baud rate at which your phone communicates when connected to a laptop computer, PC, or similar device.
- **TTY Setup** — sets TTY options. By default, your phone is set to function with a TTY device.
- **TTY Baud Rate** — sets the baud rate at which your phone communicates when connected to a TTY device.
- **Alert Timeout** - controls the amount of time the Call Alert tone sounds.
- **Return to Home** - controls how long the **Recent Calls** screen displays before returning to the idle screen.

Changing Time and Date Format

Your phone displays times in 12-hour-clock format (12:00 am through 11:59 pm) or 24-hour-clock format (0:00 through 23:59). It displays dates in month/day format or day/month format.

NOTE: If you turn the time and date display off, no times are associated with calls on your Recent Calls list.

To set the time and date format, or turn time and date display on or off:

1	From the **Initial Setup** screen with **Time/Date Format** highlighted, press ⊙ under SELECT to access the **Time/Date Format** screen.
2	To change the time format: With **Time Format** highlighted, press ⊙ under CHANGE to access the **Time Format** screen. Press ⊙ to highlight the time format you want. Press ⊙ under SELECT.
3	To change the date format: Press ⊙ to highlight **Date Format**, and press ⊙ under CHANGE to access the **Date Format** screen. Press ⊙ to highlight the date format you want. Press ⊙ under SELECT.
4	To turn the time and date format on or off: Press ⊙ to highlight **Display**, and press ⊙ under CHANGE to access the **Display** screen. Press ⊙ to choose **Off** or **On**. Press ⊙ under SELECT.

Setting Auto Redial

When Auto Redial is set to **On**, if you receive a **System Busy** or **Try Later** message while making a call, the phone will redial the number automatically. You will hear a ring-back tone when a successful call is placed.

When Auto Redial is set to **Off**, you must press and hold ⊙ to redial the last number dialed.

Setting Backlight Timer

When you use your phone on battery power, the backlight illuminates the display when you receive or make calls. You can set the amount of time that the backlight stays on to 5, 10, 20, or 30 seconds, or set it to stay on continuously or stay off at all times.

1	From the **Initial Setup** screen, press ⟲ to scroll to **Backlight**.
2	Press ⊙ under CHANGE.
3	Press ⟲ to scroll to the desired backlight option.
4	Press ⊙ under SELECT.

NOTE: Setting the backlight to stay on continuously may decrease the amount of time you can use you phone before recharging the battery.

Setting Photo Sensor

To conserve battery power, the photosensor will disable the backlight when you are in good lighting conditions. To force the backlight to come on every time a key is pressed, you can turn the photosensor off.

NOTE: Setting the Backlight to come on continuously while the Photosensor is turned on will drain your battery power.

1	From the **Initial Setup** screen, press ⟲ to scroll to **Sensor**.
2	Press ⊙ under CHANGE.
3	Press ⟲ to scroll to the desired option.
4	Press ⊙ under SELECT.

Adjusting Status Light

The status light is at the top right side of the phone, near the cover hinge. It illuminates when the phone is on. You can turn the status light feature on or off from the **Initial Setup** screen.

Setting Contrast

You can set the contrast of your phone's display to be lighter or darker. Use to increase or decrease the contrast.

Setting Scrolling

You can set your phone to scroll through menus and lists in either of two ways:

- **Up/Down** — when you reach the bottom or top of a list or menu scrolling stops until you scroll in the other direction.
- **Wrap Around** — when you reach the bottom or top of a list or menu, scrolling "wraps" around and continues at the other end of the lists of menu.

You can set the scrolling style from the **Initial Setup** screen using the **Scroll** option.

Setting Flip Activation

When Flip Activation is set to ON

Opening your phone's cover answers incoming calls and closing the cover ends calls.

When Flip Activation is set to OFF

Opening your phone's cover does not answer the call however closing the cover will end the call.

To answer a call:

With the cover closed, press on the top of your phone if you have speakerphone on your phone.

Or,

Open the cover and press or any key on the keypad,

Or,

Open the cover and press under YES.

To end a call:

Press on the top of your phone.

Or,

Press on the keypad.

Or,

Close the cover.

NOTE: If a headset is attached to the phone, closing the cover will not end the call.

Changing Display Language

You can customize the *i*60*c* phone to display menus in English, French, Spanish, or Portuguese. The default language is English.

To change the display language:

1	From the **Initial Setup** screen, press to scroll to **Language**.
2	Press under CHANGE.
3	Press to scroll to the language you want your phone to display.
4	Press under SELECT.

Master Clear

Master Clear returns all of your phone's settings back to the original factory defaults and erases all stored lists. Use only under the direction of your service provider.

Feature Reset

Feature Reset returns all your phone's settings to their original defaults. To use this feature, you must contact your service provider to receive your phone's Unlock code.

Setting Baud Rate

You can set your phone's baud rate from the **Initial Setup** screen. Scroll to the **Baud Rate** option and then choose the baud rate you want, or choose **Auto** to set your phone to automatically choose the appropriate baud rate.

Setting TTY Mode

NOTE: This feature may not be offered by your service provider.

TTY Setup enables you to set your options for using your phone with a teletypewriter (TTY) device. By default, your phone is set to function with a TTY device in TTY mode.

Your phone supports the following TTY modes:

- **TTY** — for calls in which you type and read text on your TTY device.
- **VCO** (Voice-Carry-Over) — for calls in which you speak into your phone and read text replies on your TTY device.
- **HCO** (Hearing-Carry-Over) — for calls in which you type text on your TTY device on listen to voice replies on your phone's speaker.

You can set your TTY mode using your phone's **Settings** menu at any time, or by issuing commands from your TTY device while on an active call.

To set your phone's TTY mode using your phone's **Settings** menu:

1	From the **Initial Setup** screen, press ◯ to scroll to **TTY Setup**.
2	Press • under CHANGE.
3	Press ◯ to scroll to the desired TTY mode; **Off**, **TTY**, **VCO**, or **HCO**.
4	Press • under SELECT.

To set your phone's TTY mode from your TTY device, issue one of the following commands while on an active call:

- "VCO please" — to select VCO mode.
- "HCO please" — to select HCO mode.
- "HCO off please" — to turn off HCO mode.

IMPORTANT:	**When you are using HCO, the sound coming from your phone speaker may be uncomfortably loud. Use caution when putting the phone to your ear. (For information on setting your phone's speaker volume, see "Voice Volume" on page 127.)**

NOTE: TTY device manufacturer's proprietary feature such as Turbo-Code, High-Speed, and Interruption are not supported by your phone. These features must be turned off or disabled to use your TTY device with your phone.

Setting TTY Baud Rate

NOTE: This feature may not be offered by your service provider.

By default, your phone's TTY baud rate is set to 45.45, the baud rate required for TTY calls within the US. To make calls outside the US, set your TTY baud rate to 50.0.

To change the TTY baud rate:

1	From the **Initial Setup** screen, press ⟲ to scroll to **TTY Baud**.
2	Press • under CHANGE.
3	Press ⟲ to scroll to the baud rate for your location.
4	Press • under SELECT.

Alert Timeout

Alert timeout controls the amount of time the Call Alert tone sounds. The display will continue to show the alert information even though the Call Alert tone has stopped.

You can set your phone's alert timeout rules from the **Settings/Initial Setup** screen. Scroll to the **Alert Timeout** option and then choose the desired interval. (No Alert Tone, 5 Minutes, 15 Minutes, 30 Minutes, 1 Hour, or Continuous.

Return to Home

You can control the amount of time that the recent call screen displays after a call. You can set different timeouts (30 seconds, 1 min, 5 min, or 10 min) for phone calls and private calls:

- **After Phone** — Set the time that the recent calls screen displays after a phone call.
- **After Prvt/Group** — Set the time that the recent calls screen displays after a private or group call.

To set the recent calls timeout.:

1	From the **Initial Setup** screen, press ⟲ to scroll to **Return to Home**.
2	Press ⊙ under CHANGE.
3	Press ⟲ to scroll to the desired display option.
4	Press ⊙ under SELECT.

Voice Volume

Voice Volume sets the volume of the sound coming from your phone's earpiece or speaker:

1	From the **Voice Volume** screen, highlight **Earpiece Vol** to set the earpiece volume, or press ⟲ to scroll to **Speaker Vol** to set the speaker volume.
2	Press ⊙ under CHANGE.
3	To select a volume level: Press ⟲ to raise or lower the volume setting. Or, Press the Volume Control keys on the side of your phone.
4	Press ⊙ under OK.

Tkgrp (Talkgroup) Settings

Tkgrp Settings enables you to set certain Talkgroup options. See “Group Calls” on page 85 for more information.

Service Status

The Service Status screen shows the status of your phone’s services. This screen is for information only; no options can be set.

Accessories

To order additional accessories, log on to our Web site at: www.motorola.com/store/iden or contact your Motorola Authorized Retailer.

This section includes the following topics:

Batteries	Page 129
Travel Chargers	Page 130
Carry Holster	Page 132
Data Accessories	Page 133

Batteries

For best results, charge the batteries within the temperature range of 10°C to 40°C (50°F to 104°F).

Prolonged charging is not recommended. For battery charging guidelines, see Table below.

Charging Lithium Ion Batteries

Table 1 provides the approximate time to fully charge a battery using a Motorola iDEN Approved Lithium Ion battery charger. Check the kit number on your battery and charger to determine the appropriate charging time.

Table 1: Battery Charging Times

MOTOROLA BATTERIES		**Charging Time to 100%**		
Item Number	Description/ Chemistry	Rapid Charger (SPN4716)	Mid-Rate Charger (SPN4940)	Economy Charger (SPN4808)
SNN5705	High Performance Li Ion	2 hours 30 minutes	5 hours	5 hours
SNN5717	Slim Li Ion	2 hours 30 minutes	4 hours	4 hours

NOTE: Charging times are based on a fully discharged battery.

NOTE: Use only the batteries listed in Table 1 on page 129 as they are compatible with the battery cover supplied with the radio product.

For optimal battery life, use a Motorola iDEN Approved Lithium Ion battery charger with your Motorola iDEN Lithium Ion battery. Other chargers may not fully charge your Lithium Ion battery.

Additional Battery Information and Instructions

Battery Operating Instructions

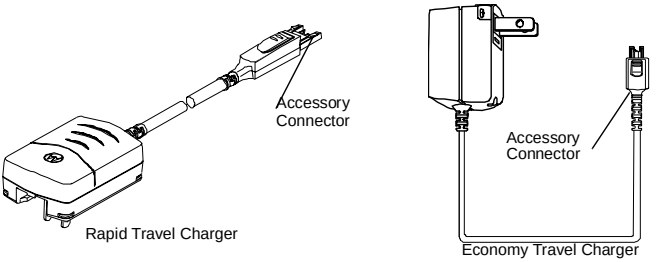
- Extreme temperatures will degrade battery performance. Do not store your battery where temperatures exceed 60°C (140°F) or fall below -20°C (4°F).
- Lithium Ion batteries have a self discharge rate and without use, will lose about 1% of its charge per day.
- The battery capacity will be degraded if stored for long periods while fully charged. If long term storage is required, store at half capacity.
- The Motorola iDEN Approved Lithium Ion chargers will provide optimum performance. Other chargers may not fully charge your iDEN Lithium Ion battery or may yield a reduced number of lifetime charge cycles.
- When batteries are not in use, always store them in the plastic safety tray.

Travel Chargers

Using one of the Travel Chargers listed below, you can charge a battery from an AC outlet. On one end of the Travel Charger, an accessory connector attaches to the bottom of the phone. At the other (AC outlet) end of the device, there is a compact housing that contains the plug-in power supply.

TRAVEL CHARGERS	
Kit Number	Description
SPN4940	Mid-Rate Multi-Voltage Travel Charger
SPN4716	Rapid Multi-Voltage Travel Charger
SPN4992	Mid-Rate Economy Travel Charger

NOTE: Additional adaptor plugs to accommodate various International power outlets can be purchased separately for the multi-voltage Travel Chargers.



Using the Travel Charger

1	While holding the phone with its keypad facing up, insert the accessory connector (with the Motorola logo facing you) into the bottom of the phone until you hear a click.
2	If you have either the Mid-Rate Multi-Voltage Travel Charger or the Rapid Multi-Voltage Travel Charger, flip open the prongs, and plug the Travel Charger transformer into an AC wall outlet. Or If you have the Mid-Rate Economy Travel Charger, plug the Travel Charger transformer into an AC wall outlet.

Multi-Voltage Travel Charger Operating Specifications

Input voltage range: 90-264 VAC @ 50/60 Hz.

Operating temperature range: 0°C to +50°C

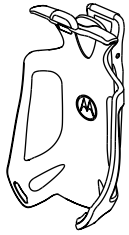
Economy Travel Charger (U.S. Only)

Input voltage range: 90-120 VAC @60Hz.

Operating temperature range: 0°C to +50°C

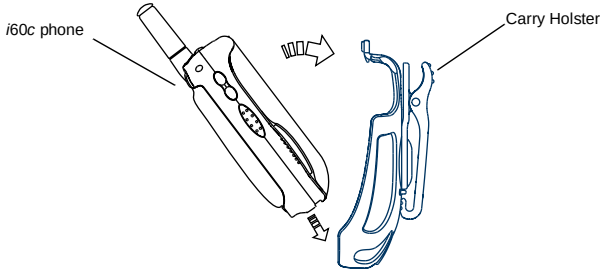
Carry Holster

The Carry Holster provides a convenient means by which to carry your *i*60*c* phone with you.



To use the Carry Holster:

1 With the front of the phone facing the Carry Holster, slide the bottom portion of the phone into the bottom of the Carry Holster.



2 Press the upper portion of the phone into the holster until the top portion snaps into the Carry Holster.

WARNING	**Make sure the back of the phone is facing away from your body when you are carrying the phone in the Carry Holster.**

Data Accessories

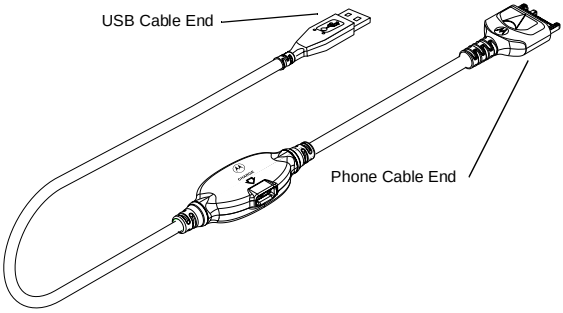
Universal Serial Bus (USB) Cable

Your user will be able communicate with USB capable laptop and desktop computers.

USB capable *i*60*c* phone supports both RS232 communications and USB communications (with USB mother devices). The *i*60*c* phone will automatically detect whether an RS232 or USB cable has been connected to it and will utilize the appropriate protocol accordingly. No other action is required by the user in order to select between USB or RS232 serial communications.

iDEN PC applications will support USB drivers for the following operating systems only:

- Windows 98 Second Edition (SE)
- Windows 2000



PC Applications Supported

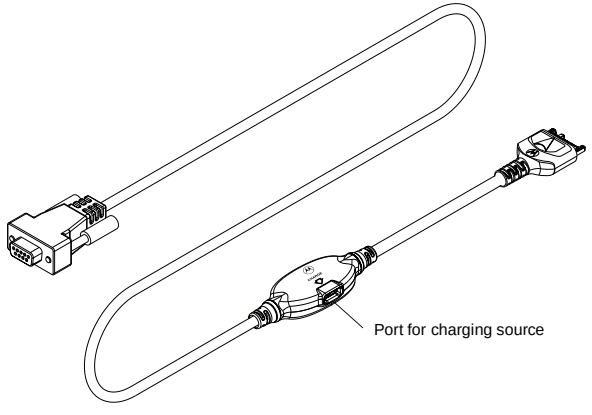
- RSS
- Tethered Circuit Data
- iDEN CompanionPro
- SDK (Windows only, Palm SDK not supported)
- iDEN Update ~ after first upgrade
- iDEN Applet for Data Services

1	While holding the phone with its keypad facing up, insert the accessory connector (with the Motorola logo facing you) into the bottom of the phone until you hear a click.
2	Insert the data plug directly into your laptop or desktop computer.

RS232 Data Cable

The RS232 Data Cable (NKN6544) facilitates quick and easy data synchronization between your *i*60*c* phone and a laptop or desktop computer. This cable accommodates both circuit and packet data applications. It support the same applications as the USB cable (see "Universal Serial Bus (USB) Cable" on page 133).

The cable also features a charging port. Any applicable iDEN phone charger may be used to charge the phone simultaneously.

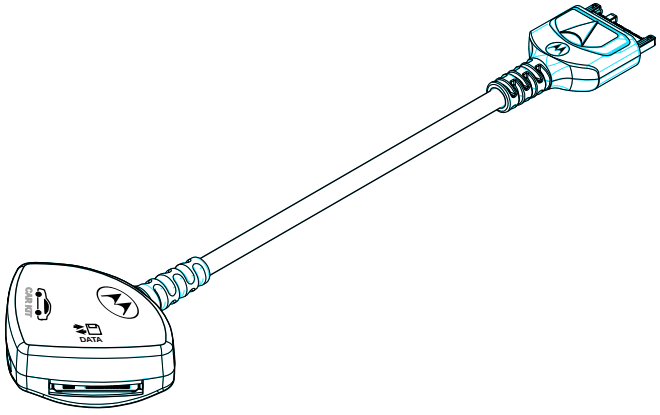


Using the Data Cable

1	While holding the phone with its keypad facing up, insert the accessory connector (with the Motorola logo facing you) into the bottom of the phone until you hear a click.
2	Insert the data plug directly into your laptop or desktop computer, or one of the many other data compatible iDEN accessories.

Dual Port Adapter Cable

The Dual Port Adapter Cable (NKN6540) enables in-vehicle communications and charging of the *i*60*c* phone via the Hands-Free Car kit, while being simultaneously connected for data operations.



Using the Dual Port Adapter Cable

1	Insert the flat end of the Dual Port Adapter Cable cord into the bottom connector of the *i*60*c* phone. Make sure the Motorola logo is facing upward.

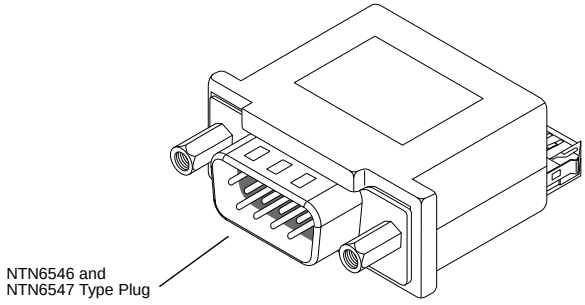
2	Insert the round end of the RS232 Data Cable into the receptacle on the Dual Port Adapter Cable labeled “Data”.
3	Insert the Hands-Free Car Kit into the receptacle on the Dual Port Adapter Cable labeled “Car Kit”.

PDA Converter Plugs

The PDA (Pocket Digital Assistant) plug is a convenient way to connect your *i*60*c* phone to many types of PDA devices, both PC and Windows CE compatible.

Below is the list of adapters which can be used with your *i*60*c* phone:

Item Number	Description
NTN6546	Palm III™/VII™ Cable Adapter
NKN6547	Palm V™ Cable Adapter
NTN8993	Generic Pocket Digital Assistant (PDA) Male-Female Serial Adapter (Not Shown)



Using the PDA Converter Plug

1	While holding the phone with its keypad facing up, insert the accessory connector (with the Motorola logo facing you) into the bottom of the phone until you hear a click.
2	Connect the opposite end of the data cable to the PDA converter.
3	Connect other end of PDA converter to the mating connector of the PDA device.
4	If you are using the NTN8993 PDA adapter, connect the other end of the adapter to the PDA's supplied data synchronization cradle and place the PDA into the cradle.

Other Important Information

This section includes the following topics:

Understanding Status Messages	Page 139
Safety and General Information	Page 141
Limited Warranty Information	Page 151
Patent and Trademark Information	Page 159

Understanding Status Messages

The following table lists and describes the status messages.

Status Messages	Message Description
Number Not in Service	The number that you entered is not valid.
User Not Available	The phone that you called is either busy, out-of-coverage, or turned off. Please try again later.
User Not Authorized	The person that you called has not purchased this service.
Please Try Later	This service is temporarily not available. Please try again later.
User Busy in Private	The phone that you called is busy in a Private call.
User Busy in Data	The phone that you called is busy in a Dial-Up call.
Service Restricted	This service was restricted by your service provider, or this service was not purchased.
Service Not Available	This feature is not available on the current network.

Status Messages	Message Description
System Busy Try Later	The system is experiencing heavy traffic. Please try again later.
Service Conflict	This service cannot be enabled because an incompatible service has already been turned on.
Please Try Again	An error occurred. Please try again.
Self Check Error	A fault was detected with your phone. If this error recurs, note the error code and contact Customer Care.
Self Check Fail	An operational fault was detected with your phone. Note the numeric code, turn your phone off, and contact Customer Care.
PIN Blocked Call Your Provider	The incorrect PIN was entered three consecutive times. You will be unable to place or receive calls on your *i*60*c* phone. Call your service provider to have them obtain the PIN Unblocking Key (PUK) code.
Insert SIM	Your SIM Card is not being detected. Please check to ensure that you have inserted the SIM Card.
Check SIM Card	Please check your SIM Card to make sure it has been inserted properly.
Wrong PIN	You have entered an incorrect PIN number.
Wrong Code	Your phone will not accept a SIM card that is not from your carrier.
New Browser Message Memory Full!	Warns of low memory for Net Alerts

Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION.

READ THIS INFORMATION BEFORE USING YOUR INTEGRATED MULTI-SERVICE PORTABLE RADIO.

RF Operational Characteristics

Your radio product contains a radio frequency transmitter to convey the information you wish to send as well as occasional automatic signals used to sustain connection to the wireless network, and a receiver which enables you to receive communication and connection information from the network.

PORTABLE RADIO PRODUCT OPERATION AND EME EXPOSURE

Your Motorola two-way radio complies with the following RF energy exposure standards and guidelines:

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1999 Edition
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radiofrequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 1999
- ANATEL, Brasil Regulatory Authority, Resoultion 256 (April 11, 2001) “additional requirements for SMR, cellular and PCS product certification.”

To assure optimal radio product performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures:

Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. **Speak directly into the microphone**.

Two-way radio operation

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips**.

Body-worn operation

To maintain compliance with FCC RF exposure guidelines, if you wear a radio product on your body when transmitting, always place the radio product in **a Motorola approved clip, holder, holster, case or body harness for this product**. Use of non-Motorola-approved accessories may exceed FCC RF exposure guidelines. **If you do not use a Motorola approved body-worn accessory and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, then ensure the antenna and the radio product are kept the following minimum distances from the body when transmitting:**

- **Phone or Two-way radio mode: one inch (2.5 cm)**
- **Data operation using any data feature with or without an accessory cable: one inch (2.5 cm)**

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the radio product and may violate FCC regulations.

DO NOT hold the antenna when the radio product is "IN USE". Holding the antenna affects call quality and may cause the radio product to operate at a higher power level than needed.

Approved Accessories

For a list of approved Motorola accessories, call 1-800-453-0920, visit our website at www.mot.com/iden, or look in the accessory section of this manual.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.* Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that is does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model when tested for use at the ear is 1.15 W/kg and when tested on the body, as described in this user guide, is .71 W/kg during packet data transmission. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.) While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID: AZ489FT5808.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at http://www.wow-com.com.

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* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Electro Magnetic Interference/Compatibility

NOTE: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility.

Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your radio product in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your radio product when on board an aircraft. Any use of a radio product must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

The Advanced Medical Technology Association (AdvaMed) recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless radio product and a pacemaker. These recommendations are consistent with those of the U.S. Food and Drug Administration.

Persons with pacemakers should:

- ALWAYS keep the radio product more than 6 inches (15 cm) from their pacemaker when the radio product is turned ON.
- Not carry the radio product in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the radio product OFF immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless radio products may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Use While Driving

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using the radio product while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

WARNING

Operational Warnings

For Vehicles with an Air Bag

Do not place a portable radio product in the area over the air bag or in the air bag deployment area. Air bags inflate with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates, the radio product may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your radio product prior to entering any area with a potentially explosive atmosphere, unless it is a radio product type especially qualified for use in such areas as “Intrinsically Safe” (for example, Factory Mutual, CSA, or UL approved). Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

NOTE: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn off your radio product when you are near electrical blasting caps, in a blasting area, or in areas posted: “Turn off two-way radio”. Obey all signs and instructions.

Operational Cautions

Antennas

Do not use any portable radio product that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

Batteries

All batteries can cause property damage and/or bodily injury, such as burns if a conductive material such as jewelry, keys, or beaded chains touches exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

Cleaning and Drying Considerations

Using a leather carry case may help protect the surfaces and help prevent liquids (e.g., rain) from entering into the interior of the radio product. This product is not water proof, and exposing the unit to liquids may result in permanent damage to the unit.

If your radio product interior gets wet, then do not try to accelerate drying with the use of an oven or a dryer as this will damage the radio product and void the warranty. Instead, do the following:

1. Immediately power off the radio product.
2. Remove Battery and SIM card (if so equipped) from radio product.
3. Shake excess liquid from radio product.
4. Place the radio product and battery in an area that is at room temperature and has good air flow.

5. Let the radio product, battery dry, and SIM card for 72 hours before reconnecting the battery and/or powering on the radio product.

If the radio product does not work after following the steps listed above, contact your dealer for servicing information.

Clean the external surfaces of the radio product with a damp cloth, using a mild solution of dishwashing detergent and water. Some household cleaners may contain chemicals that could seriously damage the radio product. Avoid the use of any petroleum-based solvent cleaners. Also, avoid applying liquids directly on the radio product.

Accessory Safety Information

IMPORTANT:

SAVE THESE ACCESSORY SAFETY INSTRUCTIONS

- Before using any battery or battery charger, read all the instructions for and cautionary markings on (1) the battery, (2) the battery charger, which may include a separate wall-mounted power supply or transformer, and (3) the radio product using the battery.
- Do not expose any battery charger to water, rain, or snow as they are designed for indoor or in-vehicle use only.

WARNING	**To reduce the risk of injury, charge only the rechargeable batteries listed in the Accessories section of this manual. Other types of batteries may burst, causing personal injury and damage.**

- To reduce the risk of damage to the cord or plug, pull by the plug rather than the cord when you disconnect the battery charger from the power source outlet.
- Do not operate any battery charger with a damaged cord or plug — replace them immediately.
- Battery chargers may become warm during operation, but not hot. If it becomes hot to the touch, unplug it from the power outlet immediately and discontinue its use.
- Use of a non-recommended attachment to a battery charger may result in a risk of fire, electric shock, or injury to persons.
- Make sure the battery charger power cord is located so that it will not be stepped on, tripped over, or subjected to damage or stress.
- An extension cord should not be used with any battery charger unless absolutely necessary. Use of an improper extension cord could result in a risk of fire and electric shock. If an extension cord must be used, make sure that:
  - The pins on the plug of the extension cord are the same number, size, and shape as those on the plug of the charger.
  - The extension cord is properly wired and in good electrical condition.
  - The cord size is 18AWG for lengths up to 100 feet and 16AWG for lengths up to 150 feet.

- Do not operate any battery charger if it has received a sharp blow, has been dropped, or has been damaged in any way; take it to a qualified service technician.
- Do not disassemble a battery charger; take it to a qualified service technician when service or repair is required. Incorrect reassembly may result in a risk of electric shock or fire.
- Maximum ambient temperature around the power supply or transformer of any battery charger should not exceed 40°C (104°F).
- The output power from the power supply or transformer must not exceed the rating given on the Desktop Dual-Pocket Charger.
- The disconnection from the line voltage is made by unplugging the power supply from the AC receptacle.
- To reduce risk of electric shock, unplug any battery charger from the outlet before attempting any maintenance or cleaning.

For optimum charging performance, turn off the radio product while charging it in any battery charger.

Limited Warranty Motorola Communication Products

N O T E :	This Warranty applies within the fifty (50) united states and the District of Columbia

I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA, INC. (“MOTOROLA”) warrants the MOTOROLA manufactured iDEN Communication Products listed below (“Product”) against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

iDEN Subscriber Digital Mobile and Portable Units	**One (1) Year**
Product Accessories	**One (1) Year**
Batteries	**One (1) Year**

Rechargeable Batteries will be replaced during the applicable warranty period if:

a. the battery capacity falls below 80% of rated capacity, or
b. the battery develops leakage.

MOTOROLA, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

This express limited warranty is extended by MOTOROLA to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA. MOTOROLA assumes no obligations or liability for additions or modifications

to this warranty unless made in writing and signed by an officer of MOTOROLA. Unless made in a separate agreement between MOTOROLA and the original end user purchaser, MOTOROLA does not warrant the installation, maintenance or service of the Product.

MOTOROLA cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment if expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

II. GENERAL PROVISIONS:

This warranty sets forth the full extent of MOTOROLA'S responsibilities regarding the Product, Repair, replacement or refund of the purchase price, at MOTOROLA'S options, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INLCUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

IV. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA at 1-800-453-0920 for warranty service location information.

V. WHAT THIS WARRANTY DOES NOT COVER:

a. Defects or damage resulting from use of the Product in other than its normal and customary manner.

b. Defects or damage from misuse, accident, water, or neglect.

c. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.

d. Breakage or damage to antennas unless caused directly by defects in material workmanship.

e. A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the audition to the Product of non-MOTOROLA supplied equipment) which adversely affect performance of the Product or interfere with MOTOROLA'S normal warranty inspection and testing of the Product to verify any warranty claim.

f. Product which has had the serial number removed or made illegible.

g. Rechargeable batteries if:

   1. Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.

   2. The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.

h. Freight costs to the repair depot.

i. A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA'S published specifications or the FCC type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.

j. Scratches or other cosmetic damage to Product surfaces that does not effect the operation of the Product.

k. Normal and customary wear and tear.

VI. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

a. That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
b. That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
c. Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or used in connection with the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA certain exclusive rights for copyrighted MOTOROLA software, such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA software. MOTOROLA software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA software or exercise or rights in such MOTOROLA software is permitted. No license is granted by implication, estoppel or otherwise under MOTOROLA patent rights or copyrights.

Limited Warranty Motorola Communication Products (International)

N O T E :	This Warranty applies in Singapore and the Philippines.

I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA warrants the MOTOROLA manufactured iDEN Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

iDEN Subscriber Digital Mobile and Portable Units	**One (1) Year**
Product Accessories (manufactured by or under license from MOTOROLA)	**One (1) Year**
Batteries	**One (1) Year**

Rechargeable Batteries will be replaced during the applicable warranty period if:

a. the battery capacity falls below 80% of rated capacity, or
b. the battery develops leakage.

MOTOROLA, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

This express limited warranty is extended by MOTOROLA to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA. MOTOROLA assumes no obligations or liability for additions or modifications

to this warranty unless made in writing and signed by an officer of MOTOROLA. Unless made in a separate agreement between MOTOROLA and the original end user purchaser, MOTOROLA does not warrant the installation, maintenance or service of the Product.

MOTOROLA cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment if expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

II. GENERAL PROVISIONS:

This warranty sets forth the full extent of MOTOROLA'S responsibilities regarding the Product, Repair, replacement or refund of the purchase price, at MOTOROLA'S options, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INLCUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

III. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service.

IV. WHAT THIS WARRANTY DOES NOT COVER:

a. Defects or damage resulting from use of the Product in other than its normal and customary manner.

b. Defects or damage from misuse, accident, water, or neglect.
c. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
d. Breakage or damage to antennas unless caused directly by defects in material workmanship.
e. A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the audition to the Product of non-MOTOROLA supplied equipment).
f. Product which has had the serial number removed or made illegible.
g. Rechargeable batteries if:
    1. Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
    2. The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
h. Freight costs to the repair depot.
i. A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA'S published specifications or the local type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
j. Scratches or other cosmetic damage to Product surfaces that does not effect the operation of the Product.
k. Normal and customary wear and tear.
l. Exclusion for defects or damage arising from use of the products in connection with non-MOTOROLA equipment.

V. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

a. That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
b. That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
c. Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a patent,

that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or sued in connection with the Product or any parts thereof. In no event shall MOTOROLA be liable for any incidental, special or consequential damages arising from any claim of patent infringement or alleged infringement.

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All other product or service names mentioned in this manual are the property of their respective trademark owners.

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